

**[ EXECUTIVE ORDER NO. 1, December 30, 1953 ]**

**CREATING THE PRESIDENTIAL COMPLAINT AND ACTION  
COMMISSION UNDER THE OFFICE OF THE PRESIDENT**

For the purpose of expediting actions on all complaints against the manner of various officials and personnel of the different Executive departments, bureaus, offices, agencies, instrumentalities, and government owned or controlled corporations are performing the duties entrusted to them by law and on complaints against the acts, conduct or behaviour of any official or employee thereof, and to encourage public participation in making government service more responsive to the needs of the people, I, RAMON MAGSAYSAY, President of the Philippines, by virtue of the powers vested in me by law, hereby create the Complaint and Action Commission in the Office of the President.

1. The Complaint and Action Commission shall be directly under and responsible solely to the President of the Philippines .
2. The Complaint and Action Commission shall be headed by a Technical Assistant to be designated by the President, who shall be known as Commissioner, and shall be composed of personnel who may be assigned or detailed to the Commission from other departments, bureaus, offices, agencies or other instrumentalities of the government upon the recommendation of the Commissioner.
3. The Presidential Complaint and Action Commission shall have the following duties and functions:
  - a.To conduct fact-finding investigations of complaints against the manner the various executive departments, bureaus, offices, agencies, instrumentalities, and government-owned or controlled corporations are performing the duties entrusted to them by law, or complaints against the acts, conduct or behaviour of any officer or employee;
  - b.To recommend promptly appropriate action on all such complaints as may be received by the President or by the Commission to the end that justice, economy, efficiency and high standards of morality may be observed and effected in the various branches, departments, bureaus, offices, agencies, and instrumentalities of the Government, including government-owned or controlled corporations;
  - c.To keep the President of the Philippines informed on the implementation of government measures designed to improve the public service and efficiency of government personnel;
  - d.To make and submit from time to time appropriate recommendations for the improvement of the administration of the government and its essential services and operations; and,