

**[ ERC RESOLUTION NO. 28, S. 2010, November 15, 2010 ]**

**A RESOLUTION ADOPTING THE AMENDMENTS TO THE MAGNA CARTA FOR RESIDENTIAL ELECTRICITY CONSUMERS**

WHEREAS, Section 41 of Republic Act No. 9136, otherwise known as the Electric Power Industry Reform Act of 2001 (EPIRA), provides that the Energy Regulatory Commission (ERC) shall handle consumer complaints and ensure the adequate promotion of consumer interests;

WHEREAS, on June 25, 2004, the ERC promulgated the Magna Carta for Residential Electricity Consumers which took effect on July 17, 2004;

WHEREAS, the Magna Carta aims to provide rules, procedures, terms and conditions applicable to residential electricity consumers which constitute the bulk of the total electricity consumers of distribution utilities;

WHEREAS, recognizing the need to amend the Magna Carta in order to address current issues and to incorporate newly adopted policies and procedures, the ERC solicited comments from the industry stakeholders in January 2010;

WHEREAS, the initial draft was posted on December 16, 2009 in the ERC website and subjected to expository hearings and public consultation;

WHEREAS, the second draft was prepared and posted on June 8, 2010 in the ERC website for additional comments from the industry stakeholders;

WHEREAS, comments were received by the ERC and were considered in the amendments to the Magna Carta;

NOW, THEREFORE, the ERC, after thorough and due deliberation, RESOLVED, as it hereby RESOLVES to ADOPT the amendments to the Magna Carta for Residential Electricity Consumers. The pertinent amended provisions thereof are hereto attached as Annex "A\*".

This resolution shall take effect fifteen (15) days following the complete publication in a newspaper of general circulation.

Let copies of this Resolution be furnished the University of the Philippines Law Center Office of the National Administrative Register (UPLC-ONAR).

Adopted: 15 November 2010