

[ADMINISTRATIVE ORDER NO. 170, December 29, 2006]

ESTABLISHING WORKING ARRANGEMENTS FOR THE EFFECTIVE OPERATION OF THE PHILIPPINE GOVERNMENT PORTAL, DELINEATING THE RESPONSIBILITIES OF SPECIFIC GOVERNMENT AGENCIES RELATIVE THERETO, AND FOR OTHER PURPOSES

WHEREAS, the State recognizes the vital role of information and communication in nation-building;

WHEREAS, Section 2 of Republic Act (RA) No. 8792 provides that the State recognizes the need to create an information-friendly environment which supports and ensures the availability, diversity and affordability of information and communications technology (ICT) products and services, including but not limited to government services;

WHEREAS, the Philippine government online portal was established to facilitate citizen and client access to online government information and services;

WHEREAS, the effective operation of the government portal is dependent on the active and sustained participation of all government agencies; and,

WHEREAS, ensuring the active and sustained participation of all government agencies in the successful operation of the government portal requires general directions and policies;

NOW, THEREFORE, I, GLORIA MACAPAGAL ARROYO, President of the Republic of the Philippines, by virtue of the powers vested in me by the Constitution, do hereby order:

Section 1. General Supervision and Management of Portal Operations. The Office of the Executive Secretary (OES) shall exercise general oversight functions over the operations of the government portal. Pursuant to this task, the OES shall promulgate the following policies for the efficient and effective operation of the portal:

- 1.1. Portal Content and Content Quality Policy
- 1.2. Level of Service Policy
- 1.3. Operations Policy

The OES shall also take measures to ensure compliance to these policies. The Presidential Management Staff (PMS) is hereby directed to provide technical support