

Casino Control (Responsible Gambling) Regulations 2013

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No. S 332

**CASINO CONTROL ACT
(CHAPTER 33A)**

**CASINO CONTROL
(RESPONSIBLE GAMBLING)
REGULATIONS 2013**

In exercise of the powers conferred by sections 170B and 200 of the Casino Control Act, the Casino Regulatory Authority of Singapore, with the approval of the Minister for Home Affairs, hereby makes the following Regulations:

PART I

PRELIMINARY

Citation and commencement

1. These Regulations may be cited as the Casino Control (Responsible Gambling) Regulations 2013 and shall come into operation on 31st May 2013.

Definitions

2. In these Regulations, unless the context otherwise requires —

“approved responsible gambling programme” means a responsible gambling programme approved by the Authority under regulation 5(4)(a) for a casino, and includes such programme as amended from time to time with the approval of the Authority under regulation 7, 9 or 11;

“approved review report” means a review report approved by the Authority under regulation 8(6)(a);

“problem gambling” means any gambling addiction or pathological gambling behaviour;

“Responsible Gambling Code for Casinos” means the code issued by the Authority under section 200B of the Act which relates to responsible gambling and includes such code as amended by the Authority from time to time in accordance with that section;

“responsible gambling measure” means any practice or activity by the casino operator of a casino during its operation which is designed —

(a) to reduce the severity of harm to patrons, vulnerable persons and society at large caused by gambling; or

(b) to help in the making of informed decisions about gambling;

“responsible gambling programme”, in relation to the casino operator of a casino, means a programme which contains details of the establishment, operation and implementation of responsible gambling measures by the casino operator of that casino during its operation;

“review” means the review referred to in regulation 8(1);

“review report” means the report of the review referred to in regulation 8(3).

PART II

RESPONSIBLE GAMBLING CODE FOR CASINOS AND RESPONSIBLE GAMBLING PROGRAMME

Responsible gambling requirements

3.—(1) For the purposes of section 170B of the Act, the responsible gambling

requirements are all the objectives, standards and requirements which are specified in the Responsible Gambling Code for Casinos.

(2) Any waiver by the Authority under section 200B(5) of the Act of the application of any provision of the Responsible Gambling Code for Casinos to a casino operator may be subject to such conditions as the Authority may impose.

Approved responsible gambling programme for casino in force until replaced

4. The approved responsible gambling programme for any casino operator shall remain in force until a responsible gambling programme that is to replace it is approved by the Authority.

Approval of responsible gambling programme

5.—(1) A casino operator shall submit a responsible gambling programme for its casino to the Authority for approval —

- (a) at the same time as the casino operator submits its application for a renewal of its casino licence or within such period after the application as the Authority may allow in any particular case; or
- (b) within any other period before its application for a renewal of its casino licence as the Authority may specify.

(2) A responsible gambling programme submitted by a casino operator to the Authority for approval in respect of its casino shall comprise a document showing —

- (a) the goals, targets, performance indicators of the responsible gambling programme and timelines to meet all responsible gambling requirements in the Responsible Gambling Code for Casinos;
- (b) the person or committee appointed by the casino operator to supervise the establishment, operation and implementation of the responsible gambling programme if approved, and details of the duties and responsibilities of such person or committee;
- (c) procedures and guidelines to identify any patron of its casino with any suspected or known problem gambling or gambling-related problem;
- (d) procedures and guidelines with respect to the availability of information, treatment, counselling services or intervention services to any patron of its casino regarding problem gambling, responsible gambling behaviour and the financial, social and other problems that may arise in connection with gambling behaviour;
- (e) details of the establishment, operation and implementation by the casino

operator of a system to enable a patron of its casino to set limits on his gambling expenditure or period of continuous gambling;

- (f) details of the establishment, operation and implementation by the casino operator of a system to exclude specific patrons;
- (g) details of the establishment, operation and implementation by the casino operator of a system to determine and impose a maximum number of visits which a patron may make to its casino in each month;
- (h) details of a training programme for its casino employees in promoting or adopting responsible measures in the conduct of gambling within the casino, including details of the training curricula and plans for periodic refresher training;
- (i) procedures and guidelines for the keeping of records related to responsible gambling activities adopted under the responsible gambling programme;
- (j) details of the jurisdictions, casinos or responsible gambling bodies chosen by the casino operator for the purpose of comparing and improving the quality and standard of the responsible gambling measures adopted by the casino operator for its casino;
- (k) a statement by the person or committee appointed by the casino operator to supervise the responsible gambling programme for its casino, that the responsible gambling programme as and when implemented will satisfy the responsible gambling requirements applicable to the casino operator; and
- (l) such other details as the Authority may require to determine whether the responsible gambling programme satisfies the responsible gambling requirements applicable to it.

(3) The Authority shall not approve any responsible gambling programme submitted by any casino operator under this regulation unless the Authority is of the opinion that the responsible gambling programme satisfies or will satisfy all the responsible gambling requirements applicable to the casino operator.

(4) The Authority may, by notice in writing served on the casino operator of a casino —

- (a) approve a responsible gambling programme for the casino subject to such conditions as the Authority thinks fit; or
- (b) reject the responsible gambling programme if any part of it does not satisfy any of the responsible gambling requirements applicable to the casino