

Protection from Harassment (Public Service Worker) Order 2014

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No. S 750

PROTECTION FROM HARASSMENT ACT 2014 (ACT 17 OF 2014)

PROTECTION FROM HARASSMENT (PUBLIC SERVICE WORKER) ORDER 2014

In exercise of the powers conferred by section 6(6) of the Protection from Harassment Act 2014, the Minister for Home Affairs hereby makes the following Order:

Citation and commencement

1. This Order may be cited as the Protection from Harassment (Public Service Worker) Order 2014 and shall come into operation on 15 November 2014.

Prescribed classes of employees and workers and services provided

2. For the purposes of the definition of “public service worker” in section 6(5) of the Act, the prescribed classes of employees or workers and the services provided by them are as specified in Part 1 of the Schedule.

[S 503/2021 wef 07/07/2021]

THE SCHEDULE

Paragraph 2

PART 1

CLASSES OF EMPLOYEES AND WORKERS AND SERVICES PROVIDED

1. A healthcare professional providing healthcare services to patients at a public healthcare institution, with the permission of or under contract with —

- (a) MOH Holdings Pte. Ltd.; or
- (b) a cluster HQ, or its subsidiary, which owns or operates the public healthcare institution.

2. An individual (other than a healthcare professional) providing any service to the public in relation to the provision of healthcare services at a public healthcare institution, under contract with —

- (a) MOH Holdings Pte. Ltd.;
- (b) a cluster HQ, or its subsidiary, which owns or operates the public healthcare institution; or
- (c) an agent or a contractor or sub-contractor of an organisation mentioned in sub-paragraph (a) or (b) engaged to provide those services.

3. An individual performing administrative, security, cleaning or operations services at a public healthcare institution, under contract with —

- (a) MOH Holdings Pte. Ltd.;
- (b) a cluster HQ, or its subsidiary, which owns or operates the public healthcare institution; or
- (c) an agent or a contractor or sub-contractor of an organisation mentioned in sub-paragraph (a) or (b) engaged to provide those services.

4. A healthcare professional providing healthcare services to patients at a specified community hospital, with the permission of or under contract with the person that owns or operates the specified community hospital.

5. An individual (other than a healthcare professional) providing any service to the public in relation to the provision of healthcare services at a specified community hospital, under contract with —

- (a) the person that owns or operates the specified community hospital; or
- (b) an agent or a contractor or sub-contractor of the person mentioned in sub-paragraph (a) engaged to provide those services.

6. An individual performing administrative, security, cleaning or operations services at a specified community hospital, under contract with —

- (a) the person that owns or operates the specified community hospital; or
- (b) an agent or a contractor or sub-contractor of the person mentioned in sub-paragraph (a) engaged to provide those services.

7. An individual providing step-down care with the permission of or under contract with a specified approved provider.

8. An individual performing administrative, security, cleaning or operations services at a step-down care institution under the control and management of a specified approved provider, under contract with —

- (a) the specified approved provider; or
- (b) an agent or a contractor or sub-contractor of the specified approved provider engaged to provide those services.

9.—(1) An individual providing any service mentioned in sub-paragraph (2), under contract with a social service organisation that is fully or partially funded by the Government or AIC to provide those services.

(2) The service mentioned in sub-paragraph (1) is any of the following:

- (a) healthcare services;
- (b) accommodation, personal care and health care for any person suffering or recovering from any sickness, disability or injury;
- (c) personal care and health care during the day for any person mentioned in sub-paragraph (b);
- (d) the referral for, or the coordination or monitoring of, any healthcare services mentioned in sub-paragraph (a) or any care mentioned in sub-paragraph (b) or (c);
- (e) counselling and related services.

10. An individual providing administrative, security, cleaning or operations services at any premises where any service mentioned in paragraph 9(2) is provided by a social service organisation mentioned in paragraph 9(1), under contract with —

- (a) that social service organisation; or
- (b) a contractor or sub-contractor of that social service organisation engaged to provide the administrative, security, cleaning or operations services, as the case may be.

11.—(1) An individual providing any service specified in sub-paragraph (2), under contract with —

- (a) AIC; or
- (b) a contractor or sub-contractor of AIC engaged to provide those services.

(2) The service mentioned in sub-paragraph (1) is any of the following:

- (a) step-down care;
- (b) care referral and coordination and related services;
- (c) the provision of information, advice and assistance (including making referrals) to members of the public in relation to healthcare, social care and community care services and financial assistance schemes for the following categories of individuals:
 - (i) the elderly;

- (ii) individuals with mental health conditions;
- (iii) caregivers of the elderly or individuals with mental health conditions;
- (d) the administration of any scheme to provide financial relief, assistance or support to citizens or permanent residents of Singapore, or any part of them, that is established —
 - (i) by or under any written law; or
 - (ii) by the Government or any other public agency in any other manner.

12.—(1) An individual providing any service specified in sub-paragraph (2) under a community health programme operated or administered by a cluster HQ or its subsidiary or the HPB, under contract with —

- (a) the cluster HQ or its subsidiary or the HPB, as the case may be; or
 - (b) a social service organisation that is a contractor or sub-contractor of the cluster HQ or its subsidiary or the HPB (as the case may be) engaged to provide any service in relation to the community health programme.
- (2) The service mentioned in sub-paragraph (1) is any of the following:
- (a) healthcare services;
 - (b) care services such as palliative care and home nursing care;
 - (c) any other service provided to support individuals participating in a community health programme to maintain their health and prevent the onset of disease.

13.—(1) An individual providing any service specified in sub-paragraph (2) in relation to a blood donation exercise conducted by the HSA or the Singapore Red Cross Society, with the permission of or under contract with —

- (a) the HSA or the Singapore Red Cross Society, as the case may be; or
 - (b) an agent or a contractor or sub-contractor of the HSA or the Singapore Red Cross Society (as the case may be) engaged to provide that service.
- (2) The service mentioned in sub-paragraph (1) is either of the following:
- (a) the assessment of the health of any individual who wishes to donate blood and the suitability of that individual to donate blood;
 - (b) the collection of blood from any individual assessed to be suitable to donate blood.

14.—(1) An individual providing education services for the pupils or students of any educational institution specified in sub-paragraph (2), with the permission of or under contract with —

- (a) the Government; or
- (b) any person or organisation which owns or operates, or is responsible for administering or managing, the educational institution.

(2) The educational institution mentioned in sub-paragraph (1) is any of the following:

- (a) a Government school or Government junior college;
- (b) a Government-aided school or Government-aided junior college;
- (c) an independent school;
- (d) an educational institution listed in the Schedule to the Education Endowment and Savings Schemes (Edusave Pupils Fund) Regulations (Cap. 87A, Rg 1).

15. An individual performing administrative, security, cleaning or operations services at an educational institution mentioned in paragraph 14(2), under contract with —

- (a) the Government;
- (b) any person or organisation which owns or manages, or is responsible for administering or managing, the educational institution; or
- (c) an agent or a contractor or sub-contractor of the Government or a person or an organisation mentioned in sub-paragraph (b) (as the case may be) engaged to provide those services.

16. An individual providing education services, caring for any child, or performing administrative, security, cleaning or operations services, at a student care centre located on the premises of a Government primary school or Government-aided primary school, under contract with —

- (a) the operator of the student care centre; or
- (b) a contractor or sub-contractor of that operator engaged to provide that service.

17. An individual providing education services, caring for any child, or performing administrative, security, cleaning or operations services, at an early childhood development centre operated by the Government, under contract with —

- (a) the Government; or
- (b) a contractor or sub-contractor of the Government engaged to provide that service.

18.—(1) Subject to sub-paragraph (2), an individual performing any prescribed duty at a specified early childhood development centre.

(2) The Chief Licensing Officer must have approved the deployment, by the licensee of the specified early childhood development centre, of the individual to perform the prescribed duty under section 25 of the Early Childhood Development Centres Act 2017 (Act 19 of 2017).

(3) In this paragraph, “prescribed duty” means any duty or class of duties prescribed under section 22 of the Early Childhood Development Centres Act 2017.

19.—(1) Subject to sub-paragraph (2), an individual providing any educational service for children at a specified early childhood development centre.

(2) The Chief Licensing Officer must have approved the engagement, by the licensee of the specified early childhood development centre, of the individual to provide, for a fee or reward, the educational service under section 31 of the Early Childhood Development Centres Act 2017.

20. An individual performing administrative, security, cleaning or operations services at a specified early childhood development centre, under contract with —