
GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

DEPARTMENT OF TELECOMMUNICATIONS AND POSTAL SERVICES**NO. 594****7 July 2021****AMENDMENT OF DIRECTIONS ON THE RISK-ADJUSTED STRATEGY FOR THE COMMUNICATIONS AND DIGITAL TECHNOLOGIES SECTOR ISSUED UNDER REGULATION 4(10) OF THE REGULATIONS MADE UNDER SECTION 27(2) OF THE DISASTER MANAGEMENT ACT, 2002 (ACT NO. 57 OF 2002)**

I, Stella Ndabeni-Abrahams, Minister of Communications and Digital Technologies, under regulation 4(10) of the Regulations made under section 27(2) of the Disaster Management Act, 2002 (Act No. 57 of 2002), and published in Government Notice No. R480, Government *Gazette* No. 43258 of 29 April 2020, as amended, hereby amend the Directions on the Risk-Adjusted Strategy for the Communications and Digital Technologies Sector published in Government *Gazette* No. 43263, Government Notice No. 484 of 3 May 2020, as amended by Government Notice No. 590 of 26 May 2020 and Government Notice No. 671 of 12 June 2020, as indicated in the Schedule.



MS STELLA NDABENI-ABRAHAMS, MP
MINISTER OF COMMUNICATIONS AND DIGITAL TECHNOLOGIES
DATE: 07-07-2021

SCHEDULE

DEFINITION

1. In this Schedule “the Directions” means the Directions on the Risk-Adjusted Strategy for the Communications and Digital Technologies Sector published in *Government Gazette* No. 43263, Government Notice No. 484 of 3 May 2020, as amended by Government Notice No. 590 of 26 May 2020 and Government Notice No. 671 of 12 June 2020.

SUBSTITUTION OF PARAGRAPH 3 OF DIRECTIONS

2. The following paragraph is hereby substituted for paragraph 3 of the Directions:

“3. Mitigation measures – Alert Levels 3, 4 and 5 as adjusted

3.1 Application

The mitigation measures set out in paragraph 3.2 apply to Alert levels 3, 4 and 5 as adjusted and when applicable, in addition to any health protocols and social distancing measures provided for in the Regulations made under section 27(2) of the Disaster Management Act, 2002 (Act No. 57 of 2002).

3.2 Mitigation measures

These Directions include additional mitigation measures that are necessary to prevent the spread of the COVID-19. The mitigation measures according to sector and subsector are as follows, provided such sector and subsector are permitted to operate under the Regulations:

Sectors and sub-sectors	Mitigation measures
Electronic communications services and electronic communications network services as defined in the Electronic Communications Act, 2005 (telecommunications service and infrastructure)	Electronic communications services and electronic communications network services value chain including ICT/End-user/Subscriber equipment: Compliance with all Directions in respect of health protocols and social distancing to prevent the exposure of persons to COVID-19 including the following: • All containers / shipments must, on arrival be sanitised before handover; • all electronic communications facilities, equipment and materials used must be sanitised more than once daily including at a warehouse;

	• all products must be sanitised before being packaged for consumers; • all staff must be thermal scanned daily and must sanitise throughout the day; • all staff must be equipped with face masks; and • all staff must maintain adequate floor space, queuing distance and physical distancing as prescribed in the Regulations. Retail stores/ franchised stores of electronic communications service licensees: In addition to the requirements of the Regulations, the following mitigation measures apply: • Staff must ensure adequate floor space, queuing distance and physical distancing; • staff must, where possible, work in shifts with some staff members working from home to assist or call customers remotely; • there must be a one customer per consultant ratio, in addition to general social distancing requirements; • all must sanitise before entering the store; • all must wear face masks; • staff must be screened; • perspex dividers must be installed in stores; and • there must be clear signage in stores highlighting health protocols and ensuring compliance with social distancing requirements. Installation, maintenance and repairs: The following apply to technicians that do on-site installations and repairs:
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