

No. R. 964

30 September 2005

I, Dr, Ivy Matsepe-Casaburri, Minister of Communications in terms of section 96 of the Telecommunications Act, of 1996 (Act No. 103 of 1996), hereby give notice that I have approved the regulations in the schedule, made by the Independent Communications Authority of South Africa under section 96 of the said Act.

## SCHEDULE

### FUNCTIONAL SPECIFICATION FOR MOBILE NUMBER PORTABILITY UNDER THE NUMBER PORTABILITY REGULATIONS

#### General

- 1 (1) Where this functional specification places a requirement on the donor side, the donor operator shall ensure that the donor service provider fulfils that part of the requirement that is relevant to them. Where this functional specification places a requirement on the recipient side, the recipient operator shall ensure that the recipient service provider fulfils that part of the requirement that is relevant to them. In some circumstances, for a given porting, the same entity may be a donor service provider in relation to one operator and a recipient service provider in relation to another operator and therefore these terms should be interpreted in terms of function rather than identity.

#### Definitions

- 2 The definitions contained in the number portability regulations apply.
  - (1) “**CLI**” means caller line identity
  - (2) ‘**donor side**’ means the donor operator or the donor service provider.
  - (3) “**MSISDN**” means the mobile station international integrated services digital network (ISDN) number
  - (4) ‘**recipient side**’ means the recipient operator or the recipient service provider.

#### Scope

- 3 (1) This functional specification applies to the portability of subscriber numbers in all the number ranges that have been or will be allocated for use by mobile network operators and their service providers and includes the following mobile number ranges-  
  
072,073,076,082,083, and 084.
- (2) Numbers within the referred to in sub-regulation (1) ranges that are used for-
  - (a) on-net short codes,

- (b) community service telephone,
  - (c) voicemail message retrieval by the subscriber to whom the message is sent, or
  - (d) that are not reachable from outside the network that serves the numbers are excluded from the scope of number portability. For an exclusion of any other range not listed in sub item (a) prior approval has to be obtained in writing from the Authority.
- (3) Numbers used for information and other similar services and short numbers are included if these numbers can be reached from outside the network.
- (4) This functional specification applies to:
- (a) Mobile network operators in accordance with the number portability regulations;
  - (b) Other network operators, other than those referred in paragraph (a) who route calls to portable mobile numbers in accordance with the number portability regulations, and
  - (c) Service providers who are placed under obligations through contracts with mobile network operators in accordance with the number portability regulations and sub regulation (3) above.

#### Requirements on the porting procedure

- 4 (1) The procedure for number portability shall provide for requests for number portability from the subscriber to be handled by the recipient side.
- (2) Network operators shall-
- (a) agree on the times for supporting number portability procedures and shall include at least 09H00-17H00 Monday to Friday and 09H00-13H00 on Saturdays, excluding public holidays; and
  - (b) ensure that service providers support the number portability procedures during the times referred in paragraph (a).
- (3) In this regulation all references to "hours" refer to hours within the period agreed between the operators for supporting number portability in accordance with sub regulation (2).
- (4) When the recipient side receives a request for number portability, it shall advise the subscriber to retrieve any message or any other information stored by the donor side that could be lost when the account is closed.