WELSH STATUTORY INSTRUMENTS

2011 No. 1706 (W.192)

NATIONAL HEALTH SERVICE, WALES

The National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) (Amendment) Regulations 2011

Made - - - -	*11 July 2011*
Laid before the National Assembly for Wales - -	*12 July 2011*
Coming into force - -	*3 August 2011*

The Welsh Ministers make the following Regulations in exercise of the powers conferred by sections 1, 11(2)(d) and 11(3) of the NHS Redress (Wales) Measure 2008(**1**).

Title, commencement, application and interpretation

1.—(1) The title of these Regulations is the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) (Amendment) Regulations 2011 and they come into force on 3 August 2011.

(2) These Regulations apply to services provided as part of the health service in Wales.

(3) In these Regulations "the principal Regulations" ("*y prif Reoliadau*") means the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) Regulations 2011(**2**).

Amendment of the principal Regulations

2.—(1) In regulation 1(2) for "1 October 2011" substitute "1 April 2012".

(2) For regulation 52(5) substitute: "Complaints about services provided by English NHS bodies, Scottish NHS bodies or Northern Irish NHS bodies, as defined in regulation 34, before 1 April 2012 will not be considered under Part 7 of these Regulations.".

(**1**) 2008 nawm 1.
(**2**) S.I.2011/704 (W.108).