UNITED NATIONS CONFERENCE ON TRADE AND DEVELOPME

## DIGITAL IDENTITY FOR TRADE AND DEVELOPMENT TrainForTrade case studies in South-East Asia



## Strengthening knowledge and skills through innovative approaches for sustainable economic development



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United Nations publication issued by the United Nations Conference on Trade and Development.

#### UNCTAD/DTL/KDB/2020/1

eISBN: 978-92-1-005302-0

#### Notes and acknowledgements

# This publication was produced in the framework of the TrainForTrade Programme of the United Nations Conference on Trade and Development (UNCTAD), financed by the United Nations Development Account Tranche 11 for South-East Asia region.

The summaries of the featured dissertations and participants' career profiles were prepared by Shuaihua Wallace Cheng, Cécile Barayre, Dominique Chantrel, Tomasz Kulaga, Debbie Francisco, Martine Julsaint Kidane, Erika Morishita, under the supervision of Mark Assaf, Chief of the Human Resources Development Section-TrainForTrade and the overall guidance of Geneviève Féraud, Head of the Knowledge Development Branch, Torbjörn Fredriksson, Chief of the Information Communication Technology Policy Section and Shamika Sirimanne, Director of the Division on Technology and Logistics of UNCTAD and the input from Luca Castellani, legal officer, UNCITRAL, Yann Duval, Chief of Trade Policy and Facilitation Section of Trade, Investment and Innovation Division of UNESCAP. The contribution of Ms. Mariann Kirsipuu, from Estonia, Mr. Rahul Goel, from India, Mr. Kwok Jia Chuan, from Singapore and Ms. Isabelle Durant, Deputy Secretary-General of UNCTAD are greatly acknowledged during the Face-To-Face workshop in Singapore.

We acknowledge the invaluable contribution of the following e-commerce experts, particularly in preparing their country case studies which serves as good reference points for knowledge-exchange in the region: Keo Buntheng from Cambodia; Ms Su Thet Hninn from Myanmar; Mrs Nanci Laura Sitinjak from Indonesia; and Mr Jose Siraj Ballesteros Murad, Mr Arnold Janssen D. Saragena and Ms Jovita J. Vence from The Philippines.

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#### **Executive Summary**

As connectivity within South-East Asia grows, it is critical for governments to put in place frameworks and mechanisms to leverage these developments and increase the use of digital platforms, while ensuring that there is proper governance, trust and authentication measures to support the development of the digital economy.

Often considered the foundation of a digital economy, the creation of a digital identity system is critical to enable every person to fully participate in their society and economy. Without proof of identity, people may be denied access to rights and services – such as the ability to open a bank account, attend school, access health services, collect social benefits, seek legal protection or otherwise engage in modern society.

Against this backdrop, UNCTAD's 2030 TrainForTrade Development Account Project: Leapfrogging skills development in e-Commerce in South-East Asia includes a component on Digital Identity for Trade and Development (the Project). Designed as a capacity building project, and developed in cooperation with the UNCITRAL, UNESCAP, the World Bank Group and the Ministry of Trade and Industry of Singapore, the global objective of the Project is to facilitate the identification and drafting of policies on digital identity related to trade and development and the implementation of a National Digital Identity Framework (NDIF).

This report explores in Chapter One a brief history of the Project. Chapter Two gives an overview of some of the national strategies undertaken in South-East Asia in the implementation of a digital identity. Chapter Three presents seven selected case studies prepared by the Project's participants, covering the relevant legal and policy frameworks and/ or current status of Digital ID development in Cambodia, Indonesia, Malaysia, Myanmar and the Philippines. These selected case studies provide succinct examples of good practices as well as policy recommendations for further development of a National Digital Identity Framework. Chapter Four concludes the publication with a list of recommendations.

The Project's goal of sharing experiences, knowledge and expertise among participants and delegates has been well achieved. Through these case studies, participants shared their specific topics of interest, such as data protection and encryption technology, their experiences of the situation in their country, and also some recommendations for consideration. This allowed for a consolidation of a list of policy level and developer partners' assistance recommendations which are targeted at dealing with specific issues raised by the participants.

Given the participants' overwhelming interest in the implementation of the NDIF, UNCTAD will continue its effort to encourage mutual learning between countries and within their regions in the areas of digital identity. With the support and continued efforts of the respective governments, given the groundwork that is already being done in this area, more progress is expected in the implementation of NDIF across South-East Asia.

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