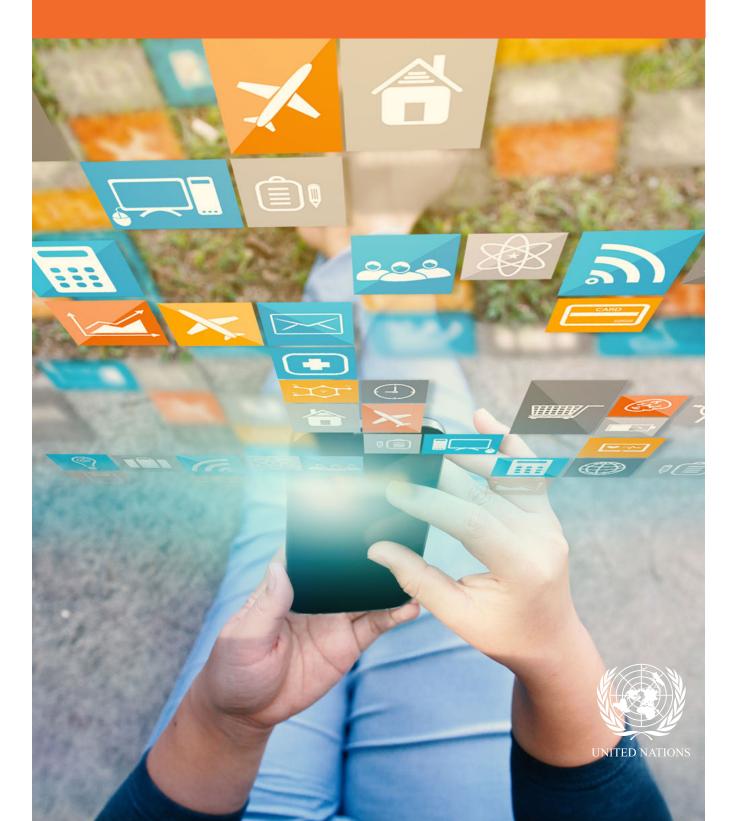
# DIGITALISATION OF SERVICES: WHAT DOES IT IMPLY TO TRADE AND DEVELOPMENT?





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### **ABBREVIATIONS AND ACRONYMS**

BPO Business process outsourcing

DDS Digitally deliverable services

DITC Division on International Trade and Commodities

FDI Foreign direct investment

GATS General Agreement on Trade in Services

GDPR The European Union's General Data Protection Regulation

ICTs Information and Communications Technologies

ITC International Trade Centre

ITU International Telecommunication Union

LDCs Least developed countries

MOOC Massive Open Online Course

SDGs Sustainable Development Goals

TNCDB Trade Negotiations and Commercial Diplomacy Branch
UNCTAD United Nations Conference on Trade and Development

WTO World Trade Organisation

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