Programme Performance Review



In 2014, the UN Environment Assembly approved a Programme of Work and Budget for the period 2016-2017 in line with UN Environment's Medium-Term Strategy 2014-2017. Member States in their decisions at the Assembly requested **UN Environment to examine its progress towards the results** planned through **consultations with the CPR**.

An External Perspective

Evaluation by MOPAN:

the Multilateral Organization Performance Assessment Network

Review of UN Environment on:

- Strategic Management
- Operational Management
- Relationship Management
- Performance Management
- Results

In reviewing how we have performed, we first looked at a major external review of our performance. The "Multilateral Organization Performance Assessment Network" (MOPAN) made up of almost 20 donor countries (more info available at www.**mopan**online.org/), conducted a review of the organization's strategy, delivery model, systems and operations. They assessed us against parameters such as Strategic Management, Operational Management, Relationship Management and Knowledge Management.

Multilateral Organization Performance Assessment Network 2011								
Areas of Analysis								
Strategic Management	Operational Management	Relationship Management	Knowledge Management					
			-	-				
	Strategic	2 Areas c Strategic Operational	2011 Areas of Analysis Strategic Operational Relationship	2011 Areas of Analysis Strategic Operational Relationship Knowledge				

Back in 2011, when MOPAN's first review of UN Environment was carried out, we were seen as a well performing institution with adequate (light green) performance on the key areas reviewed. Strong performance is shown in the areas shaded in dark green.

M	Multilateral Organization Performance Assessment Network 2016								
	Areas of Analysis								
	Strategic	Operational	Relationship	Performance	Results				
Performance	Management	Management	Management	Management					
ď									

In 2016, we performed even better when the "Multilateral Organization Performance Assessment Network" conducted a new review of the organization's strategy, delivery model, systems and operations (although the parameters from the 2011 review are not directly comparable with the 2016 review).

UN Environment was confirmed as a trusted partner, an actor that "meets the requirements of an effective multilateral organization" and that "shows continued strength in terms of being a global authority on environmental issues and providing a robust evidence base for advocacy and policy dialogue... with... a sound operational model, appropriate policies, processes and procedures in place that are expected of a well-functioning multilateral organization." The review stated that strategically, we have built, over time, a '...results framework that provides clear vision and strategic direction'; organizational systems and processes in place that are 'fit for purpose' and are able to form 'effective partnerships which are central to the service delivery model'.



The detailed indicators for their review show that most key performance indicators studied about UN Environment, reveal that MOPAN sees us as being adequate (light green) in most areas and highly satisfactory (dark green) in most other areas.

Along with reviewing our performance against the indicator targets in the programme of work and these kind of reviews, we intend to improve further the following areas:

- how we align our programmes with the 2030 agenda

- how we work with other UN agencies

- how we build a robust business intelligence framework that allows effective use of performance data,

- how we strengthen our partnerships and alliances to successfully tackle the growing complexity of the environment and development landscape globally.

Our Business Model

- Global Divisions and strengthened regional presence delivering to results in programme of work
- Programme structured along 7 thematic areas
- Regular budget and Environment Fund as the financial foundation of the business model
- Partnerships as a delivery mechanism

In reviewing the findings from the "Multilateral Organization Performance Assessment Network" (MOPAN), we looked at our overall business model that underpin how we perform:

- A structure in which global Divisions and a strengthened regional presence deliver our results
- These results are coordinated across the organization along seven thematic areas

 climate change, disasters and conflicts, ecosystem management, environmental
 governance, chemicals and waste, resource efficiency and environment under
 review
- Our regular budget from the UN and the Environment Fund that underpins the financial foundation of our business model
- And, partnerships as a delivery mechanism, to leverage impact and results in a way that we could not achieve on our own

We have some key challenges here that affect our business model. These include the income to the Environment Fund.



The Medium-Term Strategy and Programme of Work, are structured around **seven focus areas**:

Climate change, disasters and conflicts, ecosystem management, environmental governance, chemicals and waste, resource efficiency and environment under review.

Each of these programmes focuses on specific 'result areas', which form our 'expected accomplishments' and are the basis for measuring our performance.



Many members of the Committee of Permanent Representatives ask us how we plan our work to achieve results, from the time when the Medium-Term Strategy is developed to action and ultimately, results? Following consultations with the Committee of Permanent Representatives, we develop the Programme of Work, which outlines the budget needed to deliver on the results targeted.

Following the UN Environment Assembly's approval of the Medium-term Strategy and Programme of Work, we review what type of portfolio is needed to deliver the results targeted. Our regional offices review the extent to which this delivers on member states priorities in each region. A portfolio encompassing the different products and services needed to deliver on member states priorities and our results

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