



Thai Customs Department

1. Background

- Thai Customs Dept. making constant effort to bring the standard of its administration to an international level
- Provide paperless system for customs clearance, improve customs efficiency, reduce cost of import & export under "e-Customs" renamed "TCES: Thai Customs Electronic System"
- Recognized the need to perform trade facilitation more effectively and to meet international std. a series of assessment of its own performances have been conducted
- Thai customs conducted TRS 4 times, measured time taken by Customs only in clearance process

2. Frequency of the Study

First TRS : 7 Customs Houses				
During 22-26 Dec. 2003 (5 consecutive working days)				
Customs office	Average time taken by Customs Dept. import clearance until goods are released			
1.Bangkok Port Customs Bureau	2 hours 26 minutes – 3 hours 6 minutes			
2.Bangkok International Airport Customs Bureau	2 hours 38 minutes – 2 hours 51 minutes			
3.Ladkrabang Cargo Control Customs Bureau	2 hours 40 minutes – 4 hours 14 minutes			
4.Laem Chabang Port Customs Bureau	2 hours 51 minutes – 2 hours 52 minutes			
5.Sadao Customs House	1 hour 9 minutes – 2 hours			
6.Postal Customs House	1 hour 9 minutes – 1 hour 14 minutes			
7.Bangkok Railway Customs House	1 hour 32 minutes – 2 hours 18 minutes			

7hailand 7ime Release Study 2. Frequency of the Study



Second TRS : 3 Customs Houses

1. BKK Port Customs Bureau (BPB.) 2. BKK Inter Airport Customs Bureau (BAB.)

During 19-25 Sept. 2005 (7 consecutive working days)

Hr: Min: Sec

Process	Green line		Red line		Manual	
	BPB.	BAB.	BPB.	BAB.	BPB.	BAB.
1.Verification of declarations and other documents	-	-	0.04.38	0.03.12	0.10.50	0.14.14
2. Evaluation / reporting	-	-	0.09.23	0.15.20	0.11.33	0.10.24
3. Duty / deposit payment	0.03.47	0.02.25	0.01.56	0.02.07	0.02.07	0.02.02
4. Forwarding entry authorization to vessel	0.03.12	0.04.15	0.02.34	0.04.43	0.02.32	0.04.10
5. Cargo inspection / reporting	0.17.46	0.12.02	0.46.52	0.16.16	0.34.14	0.16.35
Total Time	0.24.45	0.18.42	1.05.23	0.41.38	1.01.16	0.33.11

2. Frequency of the Study



Second TRS : 3 Customs Houses

3. Laem Chabang Port Customs Bureau (LCB.)			
During 13-19 Mar. 2006 (7 con	Hr: Min: Sec		
Process	Green line	Red line	Manual
1.Verification of declarations & other documents	-	n/a	0.01.00
2. Evaluation / reporting	-	n/a	0.09.16
3. Duty / deposit payment	0.05.11	n/a	0.05.26
4. Forwarding entry authorization to vessel	0.05.55	n/a	0.05.09
5. Cargo inspection / reporting	0.23.25	n/a	0.05.56
Total Time	0.34.31	n/a	1.11.47

n/a = no inf. available during the survey period as Customs Dept. has already abandoned the Red Line declarations at the LCB Customs by then.

2. Frequency of the Study



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Bangkok Port Customs Bureau				
During 3-7 and 1	Hr: Min: Sec			
Process	Green Line	Red Line/Manual		
1.Duty assessment and data recording	(Electronically processed)	00.28.40		
1.1 Duty assessment		00.24.13		
1.2 Data recording		00.04.27		
2. Payment	00.09.16	00.07.00		
2.1 Fee	00.04.07	00.03.24		
2.2 Duty / taxes	00.05.09	00.03.36		
3. Authorizing release	00.23.59	00.28.58		
3.1 Forwarding entry authorization to vessel	00.09.58	00.07.34		
3.2 Cargo inspection	00.11.34	00.19.27		
3.3 Issuing Customs permit (Red Ticket)	00.02.27	00.02.08		
Total time	00.33.15	01.04.38		

Thailand Time R	elease Study			
2. Frequency of the Study				
Fourth TRS :				
Lad Krabang Cargo Control Customs Bureau				
During 17-25 Aug. 2006, 12-1	Hr: Min: Sec			
Process	Green Line	Red Line/Manual		
1. Duty assessment and data recording		00.25.49		
1.1 Duty assessment	(Electronically processed)	00.21.13		
1.2Data recording		00.04.36		
2.Payment	00.09.35	00.09.18		
2.1 Fee	n/a	00.02.10		
2.2 Duty / taxes	00.09.35	00.07.08		



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