ASYCUDA World Implementation Experience in Cambodia

UNNExT Masterclass, 7-18 September 2013
Cheonan, Korea

Outlines

I. **Customs Automation in TF context**

II. **ASYCUDA Project with UNCTAD**

III. **Customs Automation System Expansion Project**

IV. **Progress of National Single Window**

I. Customs Automation in TF Context

National context:

- 12-point action plan (June 2004)
    - **Plan 3:** "Single Administrative Document is a step toward automated customs processing"
    - **Plan 6:** "…The Trade Facilitation process, once streamlined, will be automated by December 2005"
    - GDCE Reform Strategy 2009-2013:
        - Customs automation falls under Strategy 4: "Trade Facilitation, Security and Protection of Society"

Regional and international context:

- ASEAN Agreement on Customs
- ASEAN Trade Facilitation and Work Programs
- WTO, WCO, GMS,…

II. ASYCUDA Project with UNCTAD

❑ **Project Documentation**: April 2006

❑ **Project duration**: 24-27 months (plan) but extended to 42 months

❑ **Project Management:** PSC – TAG – NPT

❑ **Project phases**: 3 phases

Phase I: *"Prototype"*

- *Reengineering business processes and documentation*
- *SAD manual* **implementation on 1st January 2008**

Phase II: *"Pilot Implementation"*

- *SHV* **Port live pilot (1st May 2008)**

Phase III: *"Rolled out"*

- *PPIA* **and** *DP* **Offices** *(Tec Srun and Teng Lay)* **implementation (1st Jan 2010)**

❑ **UNCTAD experts ended their mission on 31th December 2009**

II. ASYCUDA Project with UNCTAD (cont')

❖ **Challenges**:
- Lacks of IT skills and infrastructure
- Delays in deliverables by UNCTAD
- Initial resistant from traders and officers.
- Insufficient transfer of expertise and capacity building

❖ **Main Features:**
- Stand-alone system architecture
- Limited functionality
- Limited geographical coverage

II. ASYCUDA Project with UNCTAD (cont')

❖ **Some Figures (2010):**

  ▪ Number of sites: 4

  ▪ Number of SAD processed: 91,068

  ▪ Percentage of SAD processed through the system approximately: 50% of total SAD

  ▪ Percentage of trade volume processed through AW approximately: 52%

  ▪ Percentage of Revenue collected and recorded by the AW approximately: 41%

III. Customs Automation System Expansion Project

❑ **Contract Agreement: signed on 10th March 2011**

❑ **Contractor: Webb Fontaine with Resolvo Cambodia as Sub-Consultant**

❑ **Network equipment from Huawei (Grant Aid to MEF)**

❑ **Project Duration: 16 months (14th March 2011 - 13th July 2012)**

❑ **Project Management and Execution: - GDCE – TFCP**

- PSC-TAG-NPT

❑ **Project Components: 5**

III. Customs Automation System Expansion Project (cont')

- **Component 1: Centralization of AW Server Operations**
  - **Data consolidation: completed on 17th July 2011**
  - **Disaster recovery site (DRS): completed on 6th June 2012**
- **Component 2: Geographic Expansion**
  - **Implemented at 20 customs offices**
- **Component 3: Functional Expansion**
  - **Manifest: Pilot at Phnom Penh Port since 1st January 2012**
  - **Customs Bonded Warehouse: implemented since 1st July**