

CONTENTS

Page

I.	M	AIN CONCLUSIONS AND RECOMMENDATIONS OF THE MEETING	. 1				
II.	II. SUMMARY OF THE PROCEEDINGS						
	A.	A. Further enhancing capacity building for freight forwarders, multimodal					
	transport operators and logistics service providers in the UNESCAP me						
		countries	. 1				
	B.	Statements and presentations by national associations	. 2				
III.	OF	RGANIZATION OF THE FORUM	. 3				
	A.	Organization and duration	. 3				
	C.	Attendance	. 3				

I. MAIN CONCLUSIONS AND RECOMMENDATIONS OF THE MEETING

- 1. The Meeting highlighted the importance of training and capacity building for enhancing competency and professionalism of the industry.
- 2. The Meeting emphasized the needs for establishing sustainable accredited training systems in member countries.
- 3. The Meeting recognized the importance of developing a pathway for nurturing a training system from infant to advanced stages in a country.
- 4. The Meeting encouraged the member countries to adopt a three-tier training system, namely introductory level, advanced level and FIATA diploma. A country can choose to run these training programmes in parallel or choose one or two training programmes depending on the readiness of the country.
- 5. The Meeting supported the view that the training should be credited by relevant government departments or agencies and recognized by industry. Also training should be mutually recognized by the countries in the Asia-Pacific region.
- 6. The Meeting requested government departments, development partners, financial institutions and international organizations to support the development of training programme in the member countries.
- 7. The Meeting noted the measures taken by the industry associations in the region in promoting the development of the industry.

II. SUMMARY OF THE PROCEEDINGS

8. The Meeting comprised the following substantive topics.

A. Further enhancing capacity building for freight forwarders, multimodal transport operators and logistics service providers in the UNESCAP member countries

- 9. In this session, Mr. Tengfei Wang, Economic Affairs Officer, Transport Facilitation and Logistics Section, Transport Division, UNESCAP, reported the main outcomes of the Workshop on Establishment of Sustainable Accredited Training Systems for Freight Forwarders, Multimodal Transport Operators and Logistics Services Providers in Asia and the Pacific held in Bangkok on 11 June 2012. He reviewed the general situation of training in member countries and presented the progress that member countries had made in developing training programme and the challenges the countries often faced.
- 10. He reported that the Workshop on 11 June 2012 supported a three-tier training system, namely introductory level, advanced level and FIATA diploma. A country can choose to run these training programmes in parallel or choose one or two training

programmes depending on the readiness of the country. The detailed information is attached in Annex I.

11. The Meeting was of the view that the industry associations of the UNESCAP member countries should be encouraged to adopt and apply such training system to standardize the training in the region and further enhance professionalism of the industry.

B. Statements and presentations by national associations

- 12. The representatives from the following associations made presentations.
- 13. **Indonesia:** representatives from the Indonesian Logistics and Forwarders Association (ILFA) reported the multiple training activities organized by the association during 2011-2012 and emphasized that ILFA had been actively involved in formulating industry rules and regulations.
- 14. **Malaysia:** representatives from the Federation of Malaysian Freight Forwarders (FMFF) reported the measures taken by FMFF to protect the interest of its members such as SFFLA TOR initiative, a complaint of the shipping lines to the Malaysian Competition Commission (MYCC) and support from Customs. The representatives also reported the FMFF's collaboration with universities, IATA and FIATA in arranging training activities.
- 15. **Myanmar:** representatives from the Myanmar International Freight Forwarders Association (MIFFA) reported the progress MIFFA had made in putting sustainable training programme in place. MIFFA had arranged foundation course, certificate course and diploma course, in many cases, with collaborations with UNESCAP. MIFFA also organized other training courses under the framework of the ASEAN-Japan Cooperation Programme.
- 16. **Nepal:** representatives from the Nepal Freight Forwarders Association (NEFFA) reported NEFFA were playing an important role in promoting intermodal transport in Nepal and the president of NEFFA was a board member of the Nepal Intermodal Transport Development Board. NEFFA had been requested by the government to provide input for drafting of the Warehouse Act in Nepal.
- 17. **The Philippines:** representatives from the Federation of Forwarders' Association in the Philippines (FEDFAP) reported the various training events organized by the Association. FEDFP was involved in formulating regulations and rules such as Multimodal Transport Operation: Implementing Rules and Regulations. FEDFAP also arranged group insurance for its members and took initiatives for promoting corporate social responsibilities.
- 18. **Singapore:** representatives from the Singapore Logistics Association (SLA) reported its advocacy efforts by engaging various agencies over several industry issues. For example, SLA presented views on the industry matters such as the proposed amendments to the Customs Act, the successful completion of the four-year Local Enterprise and Association Development Programme, the service of Career Portal and the cost effective Solutions-as-a-Service (SaaS), the continuation of 'we can' movement. In addition, the Logistics Academy Ptd. Ltd., a training arm of the association, successfully met the compliance of the Council of Private Education.

- 19. **Sri Lanka:** representative from the Sri Lanka Freight Forwarders Association (SLFFA) reported that an MOU between SLFFA and Achivers Lanka Business School had been signed to formalize capacity building and skill development of SLFFA.
- 20. **Thailand:** representative from the Thai International Freight Forwarders Association (TIFFA) introduced the special loan for logistics service providers TIFFA had arranged in collaboration with the SME Bank and the Ministry of Commerce, the e-Seal technology, group liability insurance and B2B matching. In terms of capacity building, TIFFA established International Transport and Business School (ITBS) in 1997 and had trained over 8,000 students since then.

III. ORGANIZATION OF THE MEETING

A. Organization and duration

- 21. The UNESCAP Meeting of Chief Executives of National Associations of Freight Forwarders, Multimodal Transport Operators and Logistics Service Providers was organized by the United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP) in association with FIATA, hosted by TIFFA, in Bangkok in the morning of 14 June 2012.
- 22. The Meeting was organized in conjunction with FIATA RAP Meeting on 12 June 2012 and the UNESCAP Regional Forum of Freight Forwarders, Multimodal Transport Operators and Logistics Service providers on 13 June 2011.
- 23. The programme of the Meeting is attached in Annex II.

C. Attendance

- 24. The Meeting was attended by the participants from the following member countries: Brunei Darussalam, Cambodia, China, Indonesia, Japan, Malaysia, Mongolia, Myanmar, Nepal, Pakistan, the Philippines, Singapore, Sri Lanka and Thailand.
- 25. The representatives of the International Federation of Freight Forwarders Associations (FIATA) also attended the Forum.
- 26. The list of the participants is attached in Annex III.

Annex I. Proposed regular training courses

FIATA	Following FIATA diploma requirement								
diploma									
	Certificat	Certificat	Certificat	Certificate	Certificat	Certificate	Certificate		
	e course	e course	e course	course on	e course	course on	course on		
	on water	on land	on air	multimoda	on	customs	logistics,		
	transport	transport	transport	1 transport	carriage	procedure	supply		
				and	of	s and	chain		
				insurance	dangerous	safety and	managemen		
Advanced					goods	security	t and ICT		
level	FIATA	FIATA	FIATA	FIATA	Sea (24)	FIATA	FIATA		
level	Modules	Modules	Module 5	Modules 4	air (24) +	Modules	Modules 10		
	2, 3, 8	6 and 7		and 11	road (3) +	9 and 13	and 14		
					(rail (3)				
	Total	Total	Total	Total	Total	Total	Total hours		
	hours	hours	hours	hours	hours	hours	42 + 3 (test)		
	65+3	70 + 3	50+3	31 + 3	54 + 3	40 + 3	= 45		
	(test) = 68	(test) = 73	(test) = 53	(test) = 34	(test) = 57	(test) = 43			
Introductor	Foundation course on freight forwarding, multimodal transport and logistics [FIATA								
y level module 1,									
	30 hours (training)+ 3 hours (test) = 33 hours]								

Note: (1) Certificate course on dangerous goods includes, but is not limited to FIATA module 12

Annex II. Programme of the Meeting

0900 - 1015 hrs.

Further enhancing capacity building for freight forwarders, multimodal transport operators and logistics service providers in the UNESCAP member countries

This session will mainly discuss the measures for establishing a longterm sustainable accredited training system in a country and the support needed from UNESCAP. The participants will be actively involved in discussion.

1015 - 1030 hrs.

Coffee Break

1030 – 1145 hrs.

Statements and presentations by national associations

In this session, representatives of the national associations will report the key initiatives and efforts the associations have made to enhance the role of the associations to help develop the industry and promote cooperation of members since the UNESCAP Meeting of Chief Executives of National Associations of Freight Forwarders, Multimodal Transport Operators and Logistics Service Providers held in June 2011.

1145 – 1200 hrs Closing remarks

Annex III. List of Participants

BRUNEI DARUSSALAM

Mr. Lawrence Rathinam, Vice President, Brunei Freight Forwarders Association (BRUFA), Bandar Seri Begawan.

Mr. Paul Morley Charles, General Manager, Brunei Freight Forwarders Association (BRUFA), Bandar Seri Begawan.

CAMBODIA

Ms. Christine Soutif, Logistics and Transport Management Consultant, Cambodia Freight Forwarders Association, Phnom Penh.

CHINA

Ms. Liu Yingna, Legal Department, SINOTRANS & CSC Company, Beijing.

INDONESIA

Ms. Siti Ariyanti Adisoediro, Vice Chairman for International Affairs and Education and Training, Indonesian Logistics and Forwarders Association (ILFA), Jakarta.

Mr. Theonugroho Samuel Theo Kumaat, Excutive Director, Indonesian Logistics and Forwarders Association, Jakarta.

Mr. Arman Yahya, Managing Director, Combi Logistics, Jakarta Pusat 10150.

JAPAN

预览已结束,完整报告链接和二维码如下:

https://www.yunbaogao.cn/report/index/report?reportId=5_7575

