Regional Workshop for Knowledge Hubs and Networks: Next Step

Capacity Building to Strengthen Sustainability of Knowledge Networks: Role of the State, International Organization and Donor Community

ananya@dnet.org.bd

Presentation by

Dr. Ananya Raihan

Executive Director, D.Net

Member, Executive Committee, Bangladesh Telecentre Network

December 10, 2009

How BTN Works

- **A membership network**
  - Members bring experience, expertise and resources
  - Members help each other and help new entrants of the telecentre movement

- **Partners join the network**
  - Bring resources both financial and technical
  - Give credibility to the network

- **District resource centres support grassroots**
  - Provide know-how to new comers
  - Provide capacity building supports
  - Provide technical support
  - Provide content and service package

How BTN Works

- **Focus on Benefit and attempt to monetise benefit**

  - Saving cost of livelihood

  - Increase in current income

  - New income opportunities

  - Saving from loss or damage

- Focus on empowerment and transparency

  - Information about entitlement and government safety net programme

  - Publication of budget and project information to the community

How BTN Works

- Identify models of telecentres in practice and promote those models among the potential implementing organisations and entrepreneurs

- Organise national colloquiums of telecentre practitioners

- Coordinate among the telecentre initiators for avoiding establishment of multiple telecentres in the same geographical locations

- Promote livelihood content resources and services developed by partner organisations in www.mission2011.org

- Coordinate among the content development institutions for avoiding wastage of resources in developing same content by multiple organisations

How BTN Works

- Provide advisory service to telecentre initiators and practitioners directly and through partner organisations

- Promote innovative solutions and services developed by partner organisations which can be added to the services portfolio of the telecentres

- Develop a common guideline for self-evaluation of performance and scope for improvement to be used by individual telecentres

- Identify software and systems needs by the telecentre practitioners and refer the telecentre to the organisations, who can provide those software OTC or on demand

How BTN Works

- Refer to organisations who can provide training to information and knowledge workers based on choice of particular model

- Facilitate of exchange of telecentre workers for one month

- Develop a national data gathering system for providing up-to-date status of telecentre operations in Bangladesh

- Identify potential donors, sponsors, patrons for introducing partner organisations for providing support to different efforts needed to the telecentre community

Current State

	Public Library	Community Library	Telecentre	Cyber Cafe	Total
Urban	82	299	418	400	1,199
Non-Urban	-	490	977	-	1,467
Total	82	789	1,395	400	2,666

Current State

usive Information and Knowledge System for All

Access:

nsformed into Info Lady: door step delivery

Boat

based Services:
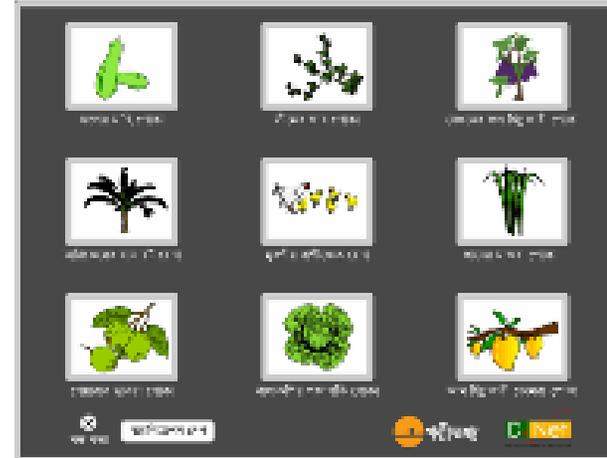
thya.com, 789

nglish, Helpline

eletathya.com, 7676

inclusion of triple illiterate: general illiterate, ICT illiterate, information

npact: Concept of Benefit on Investment (BOI)

Creating the Access for All by 2011, 40th Anniversary

ce

www.dnet.org.bd