



STUDY ON THE QUALITY OF FAMILY PLANNING SERVICES IN VIET NAM



HANOI 2017

CONTENTS

ACKNOWLEDGEMENTS	viii
EXECUTIVE SUMMARY	ix
CHAPTER 1: INTRODUCTION	2
1.1 Background	2
1.1.1 <i>History of FP Services Delivery in Viet Nam</i>	2
1.1.2 <i>Current Structure of FP Services Delivery System</i>	3
1.2 Rationale of the Study	5
1.3 Objectives of the Study	6
1.4 Organization of the Report	7
CHAPTER 2: METHODOLOGY AND IMPLEMENTATION	8
2.1 Conceptual Framework	8
2.1.1 <i>Quality of Family Planning: A Conceptual Framework</i>	8
2.2 Study Design	10
2.3 Sample Size and Sample Design	11
2.3.1 <i>Women of Reproductive Age (15–49 years)</i>	11
2.3.2 <i>Facility Survey</i>	14
2.4 Data Collection Instruments	15
2.5 Survey Implementation	16
2.5.1 <i>Protocol Finalization</i>	16
2.5.2 <i>Training and Data Collection</i>	16
2.5.3 <i>Preliminary Findings Preparation</i>	17
2.6 Data Analysis	17
CHAPTER 3: DEMOGRAPHIC, SOCIO-ECONOMIC AND REPRODUCTIVE HEALTH CHARACTERISTICS OF RESPONDENTS	20
3.1 Characteristics of Women	21
3.1.1 <i>Age</i>	21
3.1.2 <i>Marital Status</i>	21
3.1.3 <i>Education</i>	22
3.1.4 <i>Occupation</i>	23
3.1.5 <i>Ethnicity, Understanding of Vietnamese Language and Migration Status</i>	24

3.1.6 Household Size.....	25
3.1.7 Age at First Marriage	25
3.1.8 Age at First Pregnancy	26
3.1.9 Percentage distribution of women by number of their pregnancy.....	26
3.2 Characteristics of Providers	27
CHAPTER 4: CONTRACEPTIVE KNOWLEDGE AND UTILIZATION.....	30
4.1 Clients' Knowledge of FP Methods	30
4.2 Current Use of FP Method	32
4.3 Reasons for Not Using FP Method	34
4.4 Factors Influencing Use of Modern FP Method	34
CHAPTER 5: QUALITY OF FAMILY PLANNING SERVICES PROVIDED AT PUBLIC AND PRIVATE HEALTH FACILITIES	38
5.1 Quality of Services' Estimation Methodology	39
5.1.1 Quality of Family Planning Services at Commune Health Center.....	40
5.1.2 Composite Quality of Service Scenario for Commune Health Center	42
5.2 Quality of Family Planning Services at District and Above Level Facilities	44
5.3 Quality of Family Planning Services at Non-governmental Facilities.....	46
CHAPTER 6: FAMILY PLANNING SEEKING BEHAVIORS AND CLIENT SATISFACTION	52
6.1 Family Planning Service Seeking Behavior and Client's Experience of Visiting Facilities	53
6.2 Status of Client Satisfaction	56
6.3 Determinants of Client Satisfaction on FP Services	60
CHAPTER 7: FAMILY PLANNING COLLABORATOR: FRONTLINE SERVICE PROVIDER AT DOORSTEP	64
7.1 Preparedness for Quality Service Delivery and Workload of Population Collaborator	64
7.2 Client Satisfaction on Quality of Services	65
CHAPTER 8: METHOD DISCONTINUATION AND METHOD FAILURE	68
8.1 Discontinuation of Contraceptive Methods	68
8.1.1 Discontinuation Rate of Contraceptive Method	68
8.1.2 Reasons for Contraceptive Method Discontinuation	71
8.1.3 Factors Associated with Contraceptive Method Discontinuation	71
8.2 Method Failure	76

8.2.1 Method Failure Rate	76
8.2.2 Factors Influencing Method Failure.....	77
CHAPTER 9: ABORTION	80
9.1 Total Abortion Rate.....	80
9.2 Termination of Pregnancy	81
9.3 Abortion and Its Associated Factors	83
9.4 Live Births	85
CHAPTER 10: RELATIONSHIP BETWEEN SERVICE QUALITY AND ASSOCIATED OUTCOMES.....	88
10.1 Assessing the Quality of Service	88
10.2 Quality of Service Scores and Associated Outcomes.....	89
10.3 Observations on Quality Aspect.....	91
CHAPTER 11: DISCUSSIONS, CONCLUSIONS AND RECOMMENDATIONS	92
11.1 State of Contraceptive Use	92
11.2 Quality of Services	94
11.3 Client Satisfaction	95
11.4 Discontinuation, Method Failure and Abortion	95
11.5 Limitations of the study	96
11.6 Key Conclusions	96
11.7 Recommendations	97
REFERENCES.....	100

List of Figures

Figure 1.1: Structure of FP service delivery system and its relationship with other organizations	4
Figure 2.1: Conceptual framework of quality of care: IPPF	10
Figure 2.2: Study components.....	10
Figure 2.3: Stages of sample selection.....	14
Figure 4.1: Percentage distribution of women by adequate knowledge about advantages and disadvantages of FP methods by types.....	31
Figure 4.2: Composition of contraceptive prevalence rate by region.....	32
Figure 5.1: Distribution of CHCs satisfying all 25 facility preparedness assessment indicators by place of residence and region	40
Figure 5.2: Distribution of CHCs satisfying all 12 provider quality assessment indicators by place of residence and region	41
Figure 5.3: Distribution of CHCs satisfying all three management and supervision assessment indicators by place of residence and region	41
Figure 5.4: Poorly complied quality assessment indicators at district-level facilities and above (percent)	45
Figure 5.5: Poorly complied quality assessment indicators at non-governmental facilities (percent)	47
Figure 6.1: Distribution of respondents by whether they received the required services (percent)	53
Figure 6.2: Distribution of respondents who received required services by type of facilities (percent)	54
Figure 8.1: Reasons for contraceptive method discontinuation (applicable cases, multiple responses)	71
Figure 8.2: FP method failure rate	76
Figure 9.1: Distribution of women across area of residence, ethnicity, language proficiency and region by method of termination of last pregnancy (percent)	83
Figure 9.2: Distribution of women across regions by type of most recent delivery (percent) ...	86

List of Tables

Table 2.1:	Selected province from each ecological region	12
Table 2.2:	Distribution of facility survey	15
Table 2.3:	Study objectives and related questionnaire focus	16
Table 2.4:	Quantitative data analysis.....	17
Table 3.1:	Distribution of women by their current age (in completed years) (percent)	21
Table 3.2:	Distribution of women by their current marital status (percent).....	22
Table 3.3:	Distribution of women by their level of schooling (percent)	23
Table 3.4:	Distribution of women by occupation (percent).....	24
Table 3.5:	Distribution of women by ethnicity, migration status and understanding of the Vietnamese language	24
Table 3.6:	Distribution of surveyed households by size (percent)	25
Table 3.7:	Distribution of women by age at first marriage (percent)	25
Table 3.8:	Distribution of women by age at first pregnancy	26
Table 3.9:	Distribution of women by number of pregnancies (all pregnancies including current pregnancy) (percent)	26
Table 3.10:	Distribution of service providers in facilities and managers by region, residence and sex (percent)	27
Table 3.11:	Distribution of service providers in facilities by facility type (percent)	27
Table 3.12:	Distribution of PCs interviewed by age, region and place of residence (percent) ..	28
Table 3.13:	Distribution of PCs interviewed by years of experience, region and place of residence (percent).....	28
Table 4.1:	Distribution of respondents with adequate knowledge on using modern contraceptive methods (percent).....	31
Table 4.2:	Distribution of currently married women of reproductive age (15–49) by current use of FP methods (percent)	33
Table 4.3:	Factors associated with modern contraceptive use	35
Table 4.4:	Factors associated with long-acting contraceptive method use	36
Table 5.1:	Distribution of facility preparedness score by place of residence and region (percent)	42
Table 5.2:	Distribution of provider quality score by place of residence and region (percent) ..	43
Table 5.3:	Distribution of management supervision score by place of residence and by region (percent)	43
Table 5.4:	Distribution of CHC quality of service score by place of residence and region (percent).....	44
Table 5.5:	Distribution of facility preparedness, provider quality, management and supervision, and quality of services scores of district-level facilities and above (percent).....	46

Table 5.6:	Distribution of facility preparedness, provider quality and quality of service scores of non-government (private/NGO-led) facilities (percent)	47
Table 5.7:	Distribution of health facility by type and indicator compliance status (percent).....	48
Table 6.1:	Distribution of respondents by use of current method and facility type (percent) ..	53
Table 6.2:	Distribution of respondents by distance between home and facility (percent).....	54
Table 6.3:	Distribution of respondents by distance between home and facility by region (percent).....	55
Table 6.4:	Distribution of respondents by wait time (percent).....	55
Table 6.5:	Distribution of respondents by wait time by region (percent).....	56
Table 6.6:	Distribution of client experiences during facility visits (percent).....	56
Table 6.7:	Distribution of respondents by their level of satisfaction, residence and facility type (percent)	57
Table 6.8	Distribution of respondents by intention to refer, residence and facility (percent) ..	58
Table 6.9:	Distribution of respondents by their intention to refer and selected demographic variables (percent).....	58
Table 6.10:	Distribution of respondents by intention to refer and selected variables related to client visit experience (percent)	59
Table 6.11:	Distribution of respondents by intention to refer and selected client-provider interaction variables.....	60
Table 6.12:	Factors associated with client intention to refer	62
Table 6.13:	Factors associated with clients intention to refer (adjusted odds ratio)	63
Table 7.1:	PCs in the FP service delivery system: training, working pattern and workload.....	65
Table 7.2:	Client satisfaction with PC services	66
Table 8.1:	Contraceptive method discontinuation rates	70
Table 8.2:	Hazard ratio obtained through Cox regression	73
Table 8.3:	Odds ratio for selected variables related to unplanned pregnancy (lifetime).....	78
Table 9.1:	Estimation of total abortion rate	81
Table 9.2:	Distribution of women by age at first pregnancy termination among those who had terminated a pregnancy (percent)	82

预览已结束，完整报告链接和二维码如下：

https://www.yunbaogao.cn/report/index/report?reportId=5_19953

