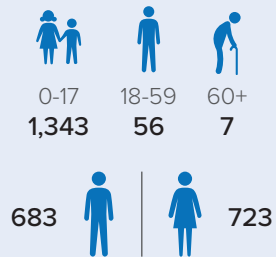


New Registration

Breakdown by Age & Gender



Breakdown by Office

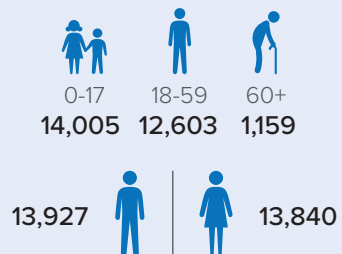
Amman	511
Mafrq	249
Zaatari Camp	248
Irbid	233
Azraq Camp	141
EJC	15
Azraq Urban	9

Total: 1,406 individuals, including 1,203 new-born babies*

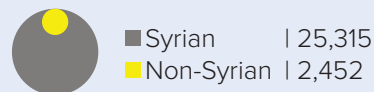
** Data on new registration represent mainly adding new-born babies and children up to 4 years old.*

Renewal Urban Caseload

Breakdown by Age & Gender



Breakdown by Nationality



Breakdown by Office

Amman	16,846
Mafrq	6,074
Irbid	4,760
Azraq Urban	87

 Persons with Specific Needs
7,223

 Persons with Disabilities
1,041

Total: 27,767 individuals

Helpline Referrals & E-mail Petitions

Petitions Received Throughout the Month: 0

Referrals Received Throughout the Month: 16,955

Breakdown of Referrals by Nationality



Breakdown of Referrals by Office

Amman	12,014	Azraq Camp + Urban	163
Irbid	2,881	EJC	15
Mafrq	1,879	Zaatari Camp	3

Breakdown of Referrals by Type

	Contact Change	Renewal Appointment	Add Family Member
	3,490	6,719	3,030
Processed	2,334	3,626	1,651
Duplicate	1,156	3,092	1,379
Pending	0	1	0

	Split File	Re-Entry	Merge File	Other
	974	855	187	1,700
Processed	631	607	136	1,334
Duplicate	343	248	51	366
Pending	0	0	0	0

E-mail Petitions: 0 | Helpline referrals: 16,955

In January 2022, UNHCR's registration unit continued to focus its effort in clearing the renewal backlog through the two-prong approach with remote and in-person rapid renewal modalities. UNHCR Registration Centers (RCs) across Jordan conducted renewal processes and distributed renewed documentation for 27,767 refugees and asylum seekers.

UNHCR registration teams across Jordan are still facing challenges reaching refugees and asylum seekers, as well as high no-show rates. UNHCR will continue to explore means to reach out to people of concern for registration renewal, through contacting them again and processing remotely those are reachable but unable to come for in-person processing.

Registration teams, working closely with UNHCR's Helpline and data analysis teams, have redesigned the Interactive Voice Response (IVR) system to allow refugees to book appointments through the appointment system directly through Helpline staff during working hours, while allowing refugees to create appointment request tickets through IVR after working hours. This change was first piloted in October 2021.

During January 2022, UNHCR held a focus group discussion with representatives of the Somali refugee community in Jordan. A total of 10 refugees, including 5 females, took part in the discussion. Topics revolved around renewal, new registrations, and updating of phone numbers through IVR with most of the inquiries focused on resettlement and detention.

UNHCR registration colleagues also joined a podcast lead by national partner JOHUD. The [episode](#) covered the topics of remote and in-person interview processes, the vaccination stations at UNHCR RCs and the mobile stations across Jordan, as well as the process of selecting registration appointments through the UNHCR Helpline IVR.

To ensure accurate and reliable registration data, UNHCR registration teams continued efforts in regular data clean-up, as well as conducting data analysis on discrepancies between WFP appeal data and proGres data. Coordination efforts were made to ensure discrepancies relating to protection data is followed up by protection units.

我们的产品



大数据平台

国内宏观经济数据库

国际经济合作数据库

行业分析数据库

条约法规平台

国际条约数据库

国外法规数据库

即时信息平台

新闻媒体即时分析

社交媒体即时分析

云报告平台

数据智慧平台

数据智慧 数据智慧平台 数据智慧平台

预览已结束，完整报告链接和二维码如下：

https://www.yunbaogao.cn/report/index/report?reportId=5_16636

