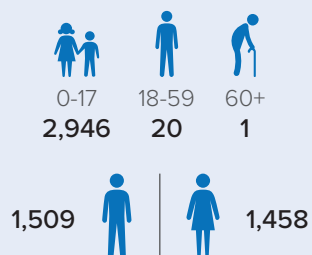


New Registration

Breakdown by Age & Gender



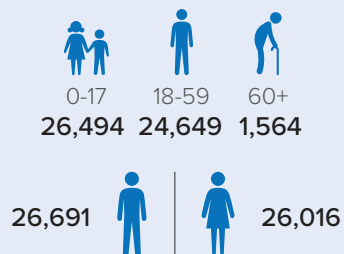
Breakdown by Office

Amman	1,452
Irbid	621
Mafrqa	432
Zaatari Camp	296
Azraq Camp	139
EJC	16
Azraq Urban	11

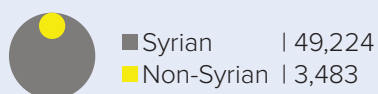
Total: 2,967 individuals, including 2,411 new-born babies

Renewal Urban Caseload

Breakdown by Age & Gender



Breakdown by Nationality



Breakdown by Office

Amman	30,858
Irbid	13,613
Mafrqa	8,024
Azraq Urban	212

Persons with Specific Needs: 12,435

Persons with Disabilities: 1,576

Total: 52,707 individuals

Helpline Referrals & E-mail Petitions

Petitions Received Throughout the Month: 0

Referrals Received Throughout the Month: 22,478

Breakdown of Referrals by Nationality



Breakdown of Referrals by Office

Amman	13,484	Azraq Camp + Urban	372
Irbid	5,346	EJC	66
Mafrqa	3,174	Zaatari Camp	36

Breakdown of Referrals by Type

Referral Type	Processed	Duplicate	Pending
Contact Change	13,836	69	5,766
Renewal Appointment	3,577	980	670
Add Family Member	3,099	455	1,002
Split File	359	89	92
Re-Entry	324	64	90
Merge File	593	76	167
Other	690	430	118

E-mail Petitions: 0 | Helpline referrals: 22,478

In August 2021, the Registration Unit continued to scale up its effort in clearing the renewal backlog through remote renewal modality. Remote registration and renewal processes were conducted with 30,858 Persons of Concern (POCs). In addition, the Registration Unit distributed Asylum Seekers Certificates (ASCs) to 25,633 individuals/6,680 families.

In-person rapid renewal procedures continued to take place in Registration Centres in Amman, Irbid and Mafraq. PoCs with expired Asylum Seeker Certificates, who were on the WFP assistance appeal list, were prioritized for in-person renewal procedures to ensure the most timely processing of their cases. A total of 4,300 families/15,238 individuals were shared by WFP and scheduled for in-person rapid renewal procedures.

Despite the efforts in accelerating registration and renewal backlog clearance, the Registration Unit across Jordan was faced with high unreachability rate and a high number of no-show for renewal interviews. The Registration Unit calls on the PoCs to update their contact number through the Interactive Voice Response system and/or request for renewal appointment through the UNHCR Helpline.

In line with the new Accountability to Affected Population (AAP) Operational Guidance, Registration Unit continued to gather feedback from POCs on the remote renewal process through the online service satisfaction survey. By the end of August, a total of 1,139 responses were collected, among which 95.4% respondents expressed complete/high level of satisfaction regarding the remote renewal process.

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新闻媒体即时分析

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云报告平台

数据智慧平台

助力智慧 助力政府公共管理 助力企业决策

预览已结束，完整报告链接和二维码如下：

https://www.yunbaogao.cn/report/index/report?reportId=5_17106

