

## COVID-19 RESPONSE (15 MARCH TO 15 JUNE 2020)



UNHCR has donated **187 Refugee Housing Units (RHUs)** and **113 tents** to hospitals, clinics, UNHCR-supported shelters, and local health authorities in 10 departments.



A total of **436 vulnerable persons have been sheltered in the hotel network** in Riohacha and Maicao.



**382 people with special protection needs** quarantined at the Integrated Assistance Centre (CAI) in Maicao, La Guajira.



**47 telephone reception points** operate nationwide to provide information and orientation services.



UNHCR has remotely registered **14,399 families (51,915 individuals, 73% female)** in PRIMES. The locations with the highest number of calls were Bogota (24%), Norte de Santander (18%) La Guajira (16%) and Antioquia (13%). 54% of calls were related to legal and physical protection needs including access to assistance, followed by issues of children at risk (12%), serious medical conditions (11%) single parents (10%); women at risk (6%).



Life-saving assistance has been provided to 208 **SGBV survivors** in the framework of the Regional Safe Spaces Network (Cucuta, Riohacha, Arauca. **130 SGBV survivors have been registered and oriented over the phone.**



In the framework of the anti-xenophobia campaign *Somos Panas Colombia - Valientes*, and in partnership with UN Women, a total of **10,302 people were reached through social media** with information for women and girls facing sexual and gender-based violence in Atlántico and Arauca.



The UNHCR-supported Las Margaritas primary health care facility in Villa de Rosario, Norte de Santander. ©UNHCR/Hernandez, F.



Information on helplines was disseminated to **205,317** people in Colombia through social media, including **159,558** in Arauca, La Guajira, Bogota and Soacha.



Emergency cash assistance covering a 2-month period provided to **over 8,155 individuals** across the country through 10 different partners.



Health authorities in the departments of La Guajira, Norte de Santander and Antioquia strengthened through **9 additional hospital staff and medical professionals, and 22 pieces of communications equipment and computers.**



Infrastructure improvements and over 11,600 distinct items provided to **10 public hospitals and health institutions**, including ventilators, biomedical supplies for Intensive Care Units (ICU), triage, emergency and hospitalization services.



**15,669 Personal Protective Items (PPE)**, including surgical N95 and face masks,

disposable gowns, face shields, eye protection and goggles, sterile and non-sterile gloves, leggings, infrared digital thermometers, hand soaps, surface soaps, cleaning and disinfecting materials, donated to public hospitals, health institutions and state institutions.



**Border monitoring** activities have continued (according to UNHCR monitoring, 43,787 Venezuelans are known to have returned to Venezuela from Colombia Between 4 April and 22 June).



A digital flyer with recommendations for Venezuelans considering return to their country reached a total of **64,821** people through social media.



A [video](#) on how to prevent COVID-19 contagion, and [specific messages](#) targeting people living with HIV, reached **over 43,200 people** through social media



A complaints mechanism was set up on social media platforms to receive feedback from persons concern on UNHCR's work, reaching a total of **14,036** people through social media.



*UNHCR staff help set up 30 Refugee Housing Units (RHUs) at the Erasmo Meoz Public Hospital in Cucuta to serve as care areas for COVID-19 positive patients. ©UNHCR/Hernandez, F.*

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