

# EVALUATION OF THE 2017 SOMALIA HUMANITARIAN CASH-BASED RESPONSE

Commissioned by the Somalia Inter-Agency Cash Working Group

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A donkey pulled cart delivering water, Kismayo, Lower Jubba



School girls waiting at the bus stop, Kismayo, Lower Jubba



Landscape, Berbera, Woqooyi Galbeea

COVER IMAGE: A child sitting at her mother's kiosk, a family business established thanks to a livelihood intervention using CBA in the Aden Suleiman Settlement, Burco, Togdheer

All photographs in this document taken by Georgina Anderson

### **ACKNOWLEDGEMENTS**

#### Steering Committee

The evaluation was managed by an inter-agency Steering Committee, nominated by the Cash Working Group (CWG). The Steering Committee was composed of eight members from ADESO, CARE (representing SOMREP partners), the Cash Learning Partnership, DFID (also representing donors ECHO and USAID), FAO, Norwegian Refugee Council (representing the BRCiS and the Somali Cash Consortium partners), OCHA and WFP. The Steering Committee was in charge of developing the evaluation Terms of Reference, identifying the consultants, facilitating field work together with other partners, compiling feedback and reviewing this report.

The Steering Committee would like to express its gratitude towards government and all other key informants in Somalia, beneficiaries, non-beneficiaries and others that gave their time and helped realise this evaluation. The Steering Committee would also like to thank the partners that actively contributed to making this evaluation happen by providing resources, financially or in kind: ACTED, ADESO, the BRCiS Consortium, CARE, CALP, Catholic Relief Services, Concern Worldwide, DFID, ECHO, FAO, Mercy Corps, NRC, World Vision, WFP, UNICEF and USAID.

Finally, the Steering Committee would also like to thank all other CWG partners and members of the Somalia humanitarian community who contributed as well by engaging with the Steering Committee and the evaluators throughout the process. This report is the result of this joint effort.

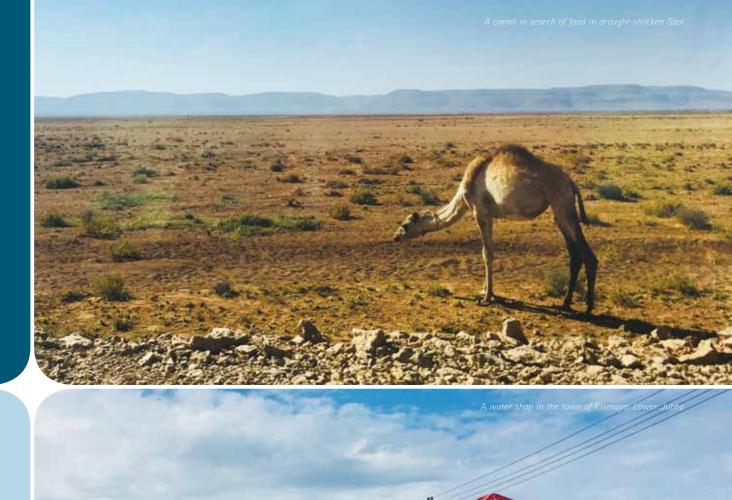
#### Consultants

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We hope this report is helpful in the discussions and decisions on the next steps for cash-based assistance in Somalia.

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#### ACRONYMS AND ABBREVIATIONS

3W Who, What, Where

CalP Cash Learning Partnership
CBA Cash Based Assistance

CFW Cash for Work

CSI Coping Strategy Index

CTP Cash Transfer Programming

CWG Cash Working Group

DAC Development Assistance Committee

DDS Dietary Diversity Score

DFID Department for International Development

ECHO European Civil Protection and Humanitarian Aid Operations

FCS Food Consumption Score FGD Focus Group Discussion

FS Food Security

FSNAU Food Security and Nutrition Analysis Unit

GBV Gender-Based Violence
HCT Humanitarian Country Team
HHS Household Hunger Score
HRP Humanitarian Response Plan
ICCG Inter-Cluster Coordination Group
IDP Internally Displaced Persons
IGA Income-Generating Activity

INGO International Non-Governmental Organisation

ICC Inter-Cluster Coordination

IPC Integrated Food Security Phase Classification

KII Key Informant Interviews

LNGO Local Non-Governmental Organisation

M&E Monitoring and Evaluation
MEB Minimum Expenditure Basket

MERS Minimum Economic Recovery Standards

MPG Multi-Purpose Grant

NGO Non-Governmental Organisation

NFI Non-Food Items

OECD Organisation for Economic Co-operation and Development

PDM Post-Monitoring Distribution
PIN Personal Identification Number
SIM Subscriber Identification Module

TOR Terms of Reference
TPM Third Party Monitoring
UCT Unconditional Cash Transfer

UN United Nations

UNOCHA United Nations Office for Coordination of Humanitarian Affairs

USD United States Dollar

VSLA Village Savings and Loans Association

WASH Water, Sanitation and Hygiene WFP World Food Programme

#### DEFINITIONS<sup>1</sup>

Ayuuto Scheme: where a group of women pool their savings to serve as a source of loans

Cash-Based Assistance: all programmes where cash (or vouchers for goods or services) is directly provided to beneficiaries. In the context of humanitarian assistance, the term is used to refer to the provision of cash transfers or vouchers given to individuals, household or community recipients, and not to governments or other state actors. CBA covers all modalities of cash-based assistance, including vouchers. This excludes remittances and microfinance in humanitarian interventions.

Cash for Work: payments provided on the condition of undertaking designated work. This is generally paid according to time worked (e.g. number of days, daily rate), but may also be quantified in terms of outputs (e.g. number of items produced, cubic metres dug). CFW interventions are usually in public or community work programmes but can also include home-based and other forms of work.

Cash Plus: complementary programming where cash transfer programming (CTP) is combined with other modalities or activities. Complementary interventions may be implemented by the same agency/agencies providing CTP, or potentially by other agencies working in collaboration. Examples might include the provision of training and/or livelihood inputs, or behavioural change communication programmes.

Conditionality: prerequisite or qualifying conditions that a beneficiary must fulfil to receive a cash transfer or voucher i.e. activities or obligations that must be fulfilled before receiving assistance. It is distinct from restriction which pertains only to how transfers are used. Conditionality can in principle be used with any kind of cash, voucher or other types of assistance, depending on its objectives and design.

Coping Strategy Index: a tool that measures what people do when they cannot access enough food. It is a series of questions about how households manage to cope with a shortfall in food, and results in a simple numeric score.

Dietary Diversity Index: an approach to measuring household dietary diversity as a proxy measure of household food access. To better reflect a quality diet, the number of different food groups consumed is calculated, rather than the number of different foods consumed

**E-card:** a digital transfer of money or vouchers from the implementing agency to a Programme participant. E-transfers provide access to cash, goods and/or services through mobile devices, electronic vouchers, or cards (e.g. prepaid, ATM, credit or debit cards). E-transfer is an umbrella term for e-cash and e-vouchers.

E-Wallet: software that resides on a smart card or mobile phone SIM card, and holds or can receive electronic cash or digital signature.

Food Consumption Score: a composite score based on dietary diversity, food frequency, and the relative nutritional importance of different food groups. The FCS is calculated using the frequency of consumption of different food groups by a household during the seven days before the survey. Scores are clustered into three groups; the results of the analysis categorise each household as having either poor, borderline, or acceptable food consumption.

Hawala: a traditional system of transferring money, where the money is paid to an agent who then instructs an associate in the relevant country or area to pay the final recipient.

Household Hunger Scale: a household food deprivation scale based on the idea that the experience of household food deprivation causes predictable reactions that can be captured by a survey and summarised in a scale. It is intended to be used as a small module within a larger, more comprehensive food security and nutrition questionnaire administered to a representative population-based sample of household.

**Integrated Phase Classification:** the Integrated Food Security Phase Classification (IPC) is a set of standardised tools that aims to provide a "common currency" for classifying the severity and magnitude of food insecurity.

Modality: different types of cash or voucher transfers - e.g. conditional (cash for work, etc.), unconditional, restricted, unrestricted, multipurpose, etc. A single transfer can generally be categorised in terms of several of these variables e.g. a conditional, unrestricted transfer.

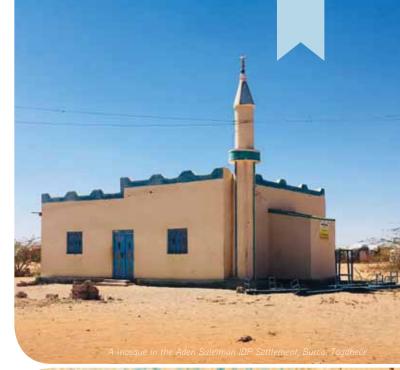
Mechanism: means of delivering a cash or voucher transfer (e.g. smart card, mobile money transfers, cash in envelopes, etc.).

**Mobile Money:** mobile money uses a mobile phone to access financial services such as payments, transfers, insurance, savings, and credit. It is a paperless version of a national currency that can be used to provide humanitarian e-cash payments.

**Restriction:** limits on the use of a transfer after it has been received by a beneficiary.

Village Savings and Loans Association: an informal microfinance model based solely on member savings and small, community-managed groups. Members pool savings and provide loans with interest to each other. The interest is then disbursed to group members, based on their level of savings, at the end of a time-limited cycle.

**Voucher:** a paper, token or e-voucher that can be exchanged for a set quantity or value of goods, denominated either as a cash value (e.g. \$15) or predetermined commodities or services (e.g. 5kg maize; milling of 5kg of maize), or a combination of value and commodities. They are redeemable with preselected vendors or in "fairs" created by the agency. Vouchers are used to provide access to a range of goods or services, at recognised retail outlets or service centres. Vouchers are by default a restricted form of transfer, although there are wide variations in the degree of restriction/flexibility different voucher-based programmes may provide. The terms vouchers, stamps, or coupons are often used interchangeably.







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#### Background

Cash Based Assistance (CBA) has been used by humanitarian organisations in Somalia to assist people in need since 2003. After several years of poor rainfall, the humanitarian community responded to a famine alert issued in January 2017 with a significant scale-up of funding and programmes. Having originally published a 2017 Humanitarian Response Plan (HRP) in November 2016, by May 2017, the Somalia Humanitarian Country Team (HCT) revised the HRP upwards to target 5.5 million people needing assistance. The United Nations (UN), Red Cross, Red Crescent Movement and numerous international and national NGOs delivered a wide variety of life-saving and livelihood support CBA to vulnerable people across the country.

#### **Evaluation Objective and Methodology**

In late 2017, a multi-stakeholder process led by the Somalia Cash Working Group (CWG) managed the planning, funding and implementation of an evaluation in early 2018. The evaluation objective was to review the joint performance and impact of the humanitarian CBA in the 2017 drought response in Somalia. It also examined different ways of

therefore broad. They should not be taken to apply to every situation and are not intended to be prescriptive but rather to provide options to consider.

#### Findings and Recommendations

CBA was clearly a relevant and appropriate response to the drought in Somalia and for longer-term resilience activities. The strong market system, widespread acceptance of CBA, organisational expertise, and presence of service providers all meant that CBA was feasible and, where acknowledged, security and fraud risks and costs could be well managed.

CBA is seen as a routine response option in Somalia, and donors and organisations were quick to react to the drought crisis. CBA provided life-saving assistance to over three million people per month within four months of the famine alert being raised and contributed to meeting the Humanitarian Response Plan objectives. The 2017 response was generally considered more effective than during the prior humanitarian crisis in Somalia in 2011. Coverage in rural and remote areas was still a challenge, though coverage was better than in 2011 due to positive

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