

Everyone's business:
**Whole-of-society action to manage
health risks and reduce socioeconomic
impacts of emergencies and disasters**

Operational guidance



**World Health
Organization**

A network diagram consisting of grey dots (nodes) connected by thin grey lines (edges). The nodes are scattered across the page, with a higher density in the upper left and lower right corners. The lines form a complex web of interconnected points.

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the risks and impacts of emergencies and disasters, including the COVID-19 pandemic.

This document contains guidance and a checklist for use by decision-makers, emergency managers and implementers within and across ministries and government bodies, and by a wide range of stakeholders in all sectors at all levels of systems and society who are critical to whole-of-society risk management planning and action. It builds on good practice from many countries in managing the risks and impacts of epidemics, pandemics and other types of emergencies. Also, it draws on strategies, frameworks, plans and technical guidance (e.g. from WHO and other UN agencies), including for the COVID-19 pandemic. WHO recognizes and appreciates the efforts made by many countries, organizations and subject-matter experts who have contributed to the documents that have informed the development of this guidance and checklist.

ABBREVIATIONS

AAR	after-action review
EOC	emergency operations centre
HRP	humanitarian response plan
IAR	intra-action review
IASC	Inter-Agency Standing Committee
ICT	information and communications technology
IHR	International Health Regulations (2005)
IPC	infection prevention and control
NGO	nongovernmental organization
OSH	occupational safety and health
PPE	personal protective equipment
SDGs	Sustainable Development Goals
UN	United Nations
WHO	World Health Organization



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