



World Health
Organization



for every child



Operational Framework for Primary Health Care

Transforming Vision Into Action

TECHNICAL
SERIES 
**ON PRIMARY
HEALTH CARE**




World Health
Organization



Operational Framework for Primary Health Care

Transforming Vision Into Action

TECHNICAL
SERIES 
**ON PRIMARY
HEALTH CARE**

Operational framework for primary health care: transforming vision into action

ISBN (WHO) 978-92-4-001783-2 (electronic version)

ISBN (WHO) 978-92-4-001784-9 (print version)

© World Health Organization and the United Nations Children's Fund (UNICEF), 2020

This joint report reflects the activities of the World Health Organization (WHO) and the United Nations Children's Fund (UNICEF)

Some rights reserved. This work is available under the Creative Commons Attribution-NonCommercial-ShareAlike 3.0 IGO licence (CC BY-NC-SA 3.0 IGO; <https://creativecommons.org/licenses/by-nc-sa/3.0/igo>).

Under the terms of this licence, you may copy, redistribute and adapt the work for non-commercial purposes, provided the work is appropriately cited, as indicated below. In any use of this work, there should be no suggestion that WHO or UNICEF endorses any specific organization, products or services. The unauthorized use of the WHO or UNICEF names or logos is not permitted. If you adapt the work, then you must license your work under the same or equivalent Creative Commons licence. If you create a translation of this work, you should add the following disclaimer along with the suggested citation: "This translation was not created by the World Health Organization (WHO) or the United Nations Children's Fund (UNICEF). Neither WHO nor UNICEF are responsible for the content or accuracy of this translation. The original English edition shall be the binding and authentic edition".

Any mediation relating to disputes arising under the licence shall be conducted in accordance with the mediation rules of the World Intellectual Property Organization (<http://www.wipo.int/amc/en/mediation/rules>).

Suggested citation. Operational framework for primary health care: transforming vision into action. Geneva: World Health Organization and the United Nations Children's Fund (UNICEF), 2020. Licence: [CC BY-NC-SA 3.0 IGO](https://creativecommons.org/licenses/by-nc-sa/3.0/igo).

Cataloguing-in-Publication (CIP) data. CIP data are available at <http://apps.who.int/iris>.

Sales, rights and licensing. To purchase WHO publications, see <http://apps.who.int/bookorders>. To submit requests for commercial use and queries on rights and licensing, see <http://www.who.int/about/licensing>.

Third-party materials. If you wish to reuse material from this work that is attributed to a third party, such as tables, figures or images, it is your responsibility to determine whether permission is needed for that reuse and to obtain permission from the copyright holder. The risk of claims resulting from infringement of any third-party-owned component in the work rests solely with the user.

UNICEF and WHO Photographs. UNICEF and WHO photographs are copyrighted and are not to be reproduced in any medium without obtaining prior written permission. Permissions may be granted for one-time use in a context that accurately represents the real situation and identity of all human beings depicted. UNICEF and WHO photographs are not to be used in any commercial context; content may not be digitally altered to change meaning or context; assets may not be archived by any non-WHO or non-UNICEF entity. Requests for permission to reproduce UNICEF photographs should be addressed to UNICEF, Division of Communication, 3 United Nations Plaza, New York 10017, USA (email: nyhqdoc.permit@unicef.org). Requests for permission to reproduce WHO photographs should be addressed to: http://www.who.int/about/licensing/copyright_form/en/

General disclaimers. The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of WHO or UNICEF concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted and dashed lines on maps represent approximate border lines for which there may not yet be full agreement.

The mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by WHO or UNICEF in preference to others of a similar nature that are not mentioned. Errors and omissions excepted, the names of proprietary products are distinguished by initial capital letters.

All reasonable precautions have been taken by WHO and UNICEF to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall WHO or UNICEF be liable for damages arising from its use.

Graphic design by YAT Communication, Cairo.

Contents

Preface	iv
Acronyms	v
Glossary	vi
Executive summary	xvi
Introduction	xxii
Who should use this document	7
How this document should be used	7



Core strategic levers	8
1. Political commitment and leadership	9
2. Governance and policy frameworks	12
3. Funding and allocation of resources	16
4. Engagement of communities and other stakeholders	19



Operational levers	24
5. Models of care	25
6. Primary health care workforce	30
7. Physical infrastructure	35
8. Medicines and other health products	39
9. Engagement with private sector providers	44
10. Purchasing and payment systems	49
11. Digital technologies for health	54
12. Systems for improving the quality of care	58
13. Primary health care-oriented research	63
14. Monitoring and evaluation	66

Contributions by international partners	72
References	76
Annex: Tools and resources to support the implementation of primary health care levers	82

Preface

The World Health Assembly in resolution WHA72.2 (2019) requests the Director-General *inter alia* “to develop, in consultation with, and with the involvement of more expertise from, Member States, and in time for consideration by the Seventy-third World Health Assembly, an operational framework for primary health care, to be taken fully into account in the WHO general programmes of work and programme budgets in order to strengthen health systems and support countries in scaling-up national implementation efforts on primary health care”. This operational framework builds on an initial draft that was prepared as part of a technical series to support the Global Conference on Primary Health Care (Astana, 25 and 26 October 2018). It was then revised following expert review, public consultation, civil society consultation, key informant interviews and consultations with Member States.

This operational framework, the related Vision for primary health care in the 21st Century, and associated technical documents are informed by reviews of the literature, regional reports prepared in 2018 on primary health care, country case studies on primary health care, a synthesis of lessons learned over the past 40 years, input from the International Advisory Group on Primary Health Care, and thematic reports on key issues relevant to primary health care. It builds on WHO’s work on primary health care over the past 40 years, notably the Global strategy for health for all by the year 2000, Primary Health Care 21: “Everybody’s business”, the Commission on Social Determinants of Health, the WHO Framework for Action for Strengthening Health Systems to Improve Health Outcomes, the World health report 2008: primary health care (now more than ever), and WHO’s framework on integrated, people-centred health services.

Acronyms

AIDS	acquired immune deficiency syndrome
HIV	human immunodeficiency virus
PHC	primary health care
SDG	Sustainable Development Goal
SDG3 GAP	Global action plan for healthy lives and well-being for all
UHC	universal health coverage
UHC2030	International Health Partnership for Universal Health Coverage 2030
UNICEF	United Nations Children's Fund
WASH	water, sanitation and hygiene
WHO	World Health Organization

Glossary



预览已结束，完整报告链接和二维码如下：

https://www.yunbaogao.cn/report/index/report?reportId=5_24203

