



World Health Organization

# Partnership preparation package

**A practical guide to  
implementing twinning  
partnerships**

WHO Twinning  
Partnerships  
for Improvement





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Organization

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## ABBREVIATIONS

|       |  |
|-------|--|
| AHRQ  | Agency for Healthcare Research and Quality             |
| AMR   | antimicrobial resistance                               |
| APIC  | Association for Professionals in Infection Control     |
| APPS  | African Partnerships for Patient Safety                |
| EEA   | ESTHER Alliance for Global Health Partnerships         |
| GLL   | Global Learning Laboratory                             |
| HSAs  | Health Surveillance Assistants                         |
| IHF   | International Hospital Federation                      |
| IPC   | infection prevention and control                       |
| LMICs | low- and middle-income countries                       |
| M&E   | monitoring and evaluation                              |
| NHS   | National Health System                                 |
| NUH   | Nagasaki University Hospital                           |
| OECD  | Organisation for Economic Co-operation and Development |
| PDSA  | Plan-Do-Study-Act                                      |
| QI    | quality improvement                                    |
| SARA  | Service Availability and Readiness Assessment          |
| SDGs  | Sustainable Development Goals                          |
| SMS   | short message services                                 |
| SWOC  | Strengths, weaknesses, opportunities and challenges    |
| THET  | Tropical Health Education Trust                        |
| TMH   | Tellewayon Memorial Hospital                           |
| TPI   | Twinning Partnerships for Improvement                  |
| UHC   | universal health coverage                              |
| USAID | United States Agency for International Development     |
| WASH  | water, sanitation and hygiene                          |
| WISN  | workload indicators of staffing needs                  |
| WHO   | World Health Organization                              |

# INTRODUCTION

## BACKGROUND

**T** winning partnerships between health institutions is an innovative approach that

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