

# **Standards for improving the quality of care for children and young adolescents in health facilities**



**World Health  
Organization**



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# Contents

Acknowledgements .....	iv
Abbreviations and acronyms .....	v
Definitions and terms .....	vi
1. Summary of standards .....	2
2. Introduction .....	6
3. Framework for improving the quality of paediatric care .....	7
4. Definitions and structure of the standards .....	9
5. Purpose and application of the standards .....	10
6. Development of the standards .....	11
7. References .....	12
<b>Standard 1</b> Evidence-based practices and management of illness .....	17
<b>Standard 2</b> Actionable health information systems .....	47
<b>Standard 3</b> Functioning referral systems .....	55
<b>Standard 4</b> Effective communication and meaningful participation .....	61
<b>Standard 5</b> Respect, protection and fulfilment of children's rights .....	69
<b>Standard 6</b> Educational, emotional and psychological support .....	81
<b>Standard 7</b> Competent, motivated, empathetic human resources .....	87
<b>Standard 8</b> Child-friendly physical resources .....	95
Annex 1. Participants and agenda of the technical consultation on the framework and standards for improving the quality of paediatric care in health facilities .....	106
Annex 2. Participants in the online Delphi consultation on quality measures and possible indicators. ....	110
Annex 3. Online process for developing quality measures .....	116

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# Abbreviations and acronyms

<b>ICD</b>	International Classification of Diseases for Mortality and Morbidity Statistics
<b>IMCI</b>	integrated management of childhood illness
<b>IMNCI</b>	integrated management of neonatal and childhood illness
<b>IV</b>	intravenous
<b>ORS</b>	oral rehydration salts
<b>PSBI</b>	possible serious bacterial infections
<b>TB</b>	tuberculosis

# Definitions and terms

<b>Adolescent</b>	Young person aged 10–19 years; young adolescents are children aged 10–15 years.
<b>Carer, caregiver</b>	Parent, family member or any other person who is responsible for taking care of a child
<b>Child</b>	Anyone under the age of 18 years. In this document, “child” refers to anyone from birth to 15 years of age.
<b>Emergency care area</b>	A designated area (room or unit) in a facility where immediate care and resuscitation are provided for severe or sudden illness, trauma or injuries
<b>Family</b>	In this document, “family” is broadly construed to include relatives by blood, adoption or marriage and members of the same household.
<b>Health professional or provider</b>	A trained individual with knowledge and skills to provide preventive, curative, promotional or rehabilitative health care in a systematic way to people, families or communities. They include doctors, nurses, midwives, pharmacists and paramedical staff.
<b>Infant</b>	A child under 1 year of age
<b>Primary-level hospital</b>	A hospital or facility that provides outpatient and inpatient care, which is staffed mainly by general practitioners, with a few specialities, mainly internal medicine, obstetrics–gynaecology, paediatrics and general surgery; limited laboratory services; 30–200 beds; often referred to as a “district hospital” or “first-level referral”
<b>Standard</b>	A general statement about what is expected to be provided to ensure high-

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