

### **Recovery Toolkit**

# Supporting countries to achieve health service resilience

A library of tools & resources available during the recovery period of a public health emergency



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Note: This Recovery Toolkit is adapted from the Guinea, Liberia and Sierra Leone Recovery Toolkit, issued in December 2015. It is WHO's intention to make this document available in other UN official languages.



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### CONTENTS

List of abbreviations	6
PART A: GENERAL INFORMATION	7
Overview of the Toolkit	8
Structure	11
Integration across health-care delivery systems	12
How to use the Toolkit	14
PART B: TOOLKIT RESOURCES BY TECHNICAL AREA	15
General mapping/assessment tools	16
Immunizations and vaccinations	19
Maternal, newborn child and adolescent health	21
Communicable diseases with a focus on malaria	24
Mental health	27
District health management teams	30
Infection prevention and control (IPC)	34
Clinical standards/Case management	40
Water, sanitation and hygiene (WASH)	44
Health workforce	49
Surveillance	52
Occupational health	57
Civil society and community engagement	60
Emergency and essential surgical care and Emergency, trauma and acute care	64
Blood safety	68
Noncommunicable diseases (NCDs)	74
PART C: ANNEXES	77
Annex 1: Methods	78
Annex 2: Technical resource – full website links (English and French)	79
Annex 3: Collated case studies	91
Annex 4: The draft Essential Health Services Situation Report	96
Annex 5: Frequently asked questions (FAQs)	98

### LIST OF ABBREVIATIONS

ART	Antiretroviral therapy
BEmONC	Basic Emergency Obstetric and
	Newborn Care
BTS	Blood transfusion services
CAP	Consolidated appeal process
	(sometimes also "consolidated appeal")
CCC	Community Care Centre
CEmONC	Comprehensive Emergency Obstetric
	and Newborn Care
CERF	Central Emergency Response Fund
	(managed by OCHA)
CFSA	Chief Field Security Adviser (UNDSS)
СНАР	Common humanitarian action plan (component of a CAP)
CWB	Convalescent whole blood
ECU	Ebola Care Units
EHA	Emergency and Humanitarian Action (WHO)
EMT	Emergency Management Team
ETC	Ebola treatment centre
ETAT	Emergency Triage Assessment and
	Treatment
EWARS	Early Warning, Alert and Response System
EVD	Ebola virus disease
FSA	Field Security Adviser (UNDSS)
FSCO	Field Security Coordination Officer
	(assigned by UNDSS to the Designated Official)
FSO	Field Security Officer (assigned by
	WHO or any individual UN agency)
HAC	Humanitarian Action in Crises (WHO)
HCC	Health Cluster Coordinator
HCW	Health care worker
HeLiD	Health Library for Disasters (CD-ROM
	produced by PAHO and WHO)
HWT	Household water treatment
IASC	Inter-Agency Standing Committee (for humanitarian action)
ICP	Inter-country programme (WHO)

ICT	Information and communications
	technology
IHR	International Health Regulations
ILO	International Labour Organization
IMCI	Integrated Management of Childhood
	Illness
IPC	Infection, prevention, and control
IPTp	Intermittent preventative treatment
	in pregnancy
MHPSS	Mental health and psychosocial
	support
MOSS	Minimum operating security standards
NAF	Needs analysis framework (used in a preparing a CHAP)
NGO	Nongovernmental organization
OCHA	U.N. Office for the Coordination
	of Humanitarian Affairs
PHC	Primary health care
PIRI	Periodic intensification of routine
	immunization
PMR	Project management, monitoring
	and reporting
PSC	Programme support costs
QMT	Quality Management Training
RDTs	Rapid diagnostic tests
SAT	Situation Analysis Tool
Sitrep	Situation report (usually sent by email)
SOP	Standard Operating Procedures
STP	Short-term professional (WHO
	contract)
TOR	Terms of reference
UNCT	UN country team
UNDP	UN Development Programme
UNDSS	UN Department for Staff Security
UNICEF	United Nations Children's Fund
WASH	Water, sanitation and hygiene
WFP	World Food Programme
WHO	World Health Organization
WISN	Workload Indicators of Staffing Need

### PART A: GENERAL INFORMATION

## 1. OVERVIEW OF THE TOOLKIT

The overall goal of this Toolkit is to support countries in the reactivation of essential health services in the aftermath of a public health emergency. The Toolkit has been constructed to support the implementation of national health plans. The initial target audience are WHO Country Offices, for onward sharing and dissemination to ministries of health and implementation partners in-country.

#### **Brief Introduction**

The development of this Toolkit has been driven by the need for normative guidance in the context of a public health emergency and the importance of being able to easily access relevant sources of technical assistance, including appropriate and useful resources. Since February 2014, the World Health Organization (WHO) has been working closely with national governments and the international health community, mobilizing a large-scale response effort in relation to the outbreak of Ebola virus disease (EVD) in West Africa. This involved providing technical experts, strategic support, resource mobilization, guidance development, training and capacity-building, supplies and logistical support and expediting research and development during the response and on into the early recovery period.

Multiple technical resources, including technical expertise, were made available. A version of this Toolkit was developed during 2015 to consolidate all of this information and tools, so that users could easily identify and rapidly access key resources. Through the inclusion of emerging real-time case study examples of implementation activity in each country, the Toolkit also acted as a portal for preserving the institutional knowledge emerging from the early recovery period.

This generic version of the Toolkit has now been adapted from the "Three Country" version and

is something of a "library" of tools and resources, collated into a single source.

To find out more about how the Toolkit was developed and its associated technical inputs, refer to the "Methods" section in annex 1.

#### Types of technical resources

The term "resource" is used throughout the document to refer to any resource intended to facilitate on-the-ground action/implementation and covers:

- guidance
- checklists
- training aids
- implementation aids
- pocket books
- case study examples.

#### General purpose and goals

The purpose of the Toolkit is to support countries in the reactivation of essential health services. In particular, the Toolkit has been constructed to support implementation of national health plans during the early recovery phase in the context of a public health emergency. It brings together all relevant technical expertise and resources on safe essential services into a single source.

#### Specific objectives

- 1. The Toolkit is intended to support overall coordination and implementation of national health plans, with a focus on (not exclusively):
  - a. the reactivation and strengthening of an essential package of health services, with a focus on
    - i. immunization and vaccinations;
    - ii. maternal, newborn, child and adolescent health;
    - iii. communicable diseases with a focus on malaria;

and within the context of the six building blocks of health systems and primary care;

- b. the establishment of strategies, including the development and implementation of national programmes, policies, standard operating procedures, guidelines and training regimes, focusing primarily on
  - i. health workforce
  - ii. surveillance and information
  - iii. patient safety and infection prevention and control (including case management and WASH)
  - iv. mental health
  - v. civil society and community engagement
  - vi. emergency and essential surgical care
  - vii. trauma and acute care
  - viii. blood safety
  - ix. noncommunicable diseases (NCDs).
- 2. The toolkit is also an instrument that collates all available sources of technical support including highlighting available human resources and tools. It is not intended to be "yet another assessment tool", but rather a single source of information that is easy to navigate, and aims to support those tasked with implementing national plans, using the resources available:

- a. to quickly visualize the range and type of technical support available across multiple vertical programmes, in such a way that each country can easily map what is available to support national plans;
- b. to determine the interrelationship between the multiple sources of technical support with the aim of synergizing efforts;
- c. to bring clarity to decision-making, partner mapping roles and responsibilities and enhance coordination at all stages of the early recovery process;
- d. to identify what technical support has already been used in a similar context and the benefits of this;
- e. to have the best chance of operationalizing and implementing existing guidance and recommendations.
- 3. By bringing together all of the major technical programmes across WHO, it is intended to assist country offices through enhancing and harmonizing multisectoral collaboration, in particular across the three levels of WHO to prevent duplication of effort and maximize efficiency.

The illustration below uses the example of Liberia's Investment Plan Strategic Framework<sup>1</sup> to highlight the utility of the Toolkit

