

# Meeting Report

## Informal Expert Consultation on Hospital Services and Management in the Western Pacific Region



4–5 November 2014  
Manila, Philippines



INFORMAL EXPERT CONSULTATION ON HOSPITAL SERVICES  
AND MANAGEMENT IN THE WESTERN PACIFIC REGION  
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MEETING REPORT

**INFORMAL EXPERT CONSULTATION ON HOSPITAL SERVICES AND  
MANAGEMENT IN THE WESTERN PACIFIC REGION**

Convened by:

WORLD HEALTH ORGANIZATION  
REGIONAL OFFICE FOR THE WESTERN PACIFIC

Manila, Philippines  
4-5 November 2014

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## NOTE

The views expressed in this report are those of the participants of the Informal Expert Consultation on Hospital Services and Management in the Western Pacific Region and do not necessarily reflect the policies of the conveners.

This report has been prepared by the World Health Organization Regional Office for the Western Pacific for Member States in the Region and for those who participated in the Informal Expert Consultation on Hospital Services and Management in the Western Pacific Region in Manila, Philippines from 4 to 5 November 2014.

## **ABBREVIATIONS**

AQS	Access, Quality and Sustainability
EMR	Electronic Medical Records
FFROGG	Financing, Feedback, Regulation, Ownership, Governance, Goals
HAI	Healthcare Accreditation Institute
HIMSS	Healthcare Information and Management System Society
HIS	health information system
ISO	International Standards Organization
NEWS	Needs, Evidence, Waste and Safety
UHC	Universal Health Coverage
WHO	World Health Organization



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### Keywords

Hospital administration / Health systems plans / Economics, Hospital
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