

4th

FOURTH GLOBAL MEETING OF HEADS OF WHO COUNTRY OFFICES WITH THE DIRECTOR-GENERAL AND REGIONAL DIRECTORS

REPORT

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► ABBREVIATIONS

ADG	Assistant Director-General	IP	Intellectual Property
AFRO	WHO Regional Office for Africa	IPR	Intellectual Property Rights
AFI	Administration and Finance Information Support	IT	Information Technology
AMRO	WHO Regional Office for the Americas	JAS	Joint Assistance Strategy
AMS	Activity Management System	MoH	Ministry of Health
CCA	Common Country Assessment	MOU	Memorandum of Understanding
CCS	Country Cooperation Strategy	MDGs	Millennium Development Goals
CEB	Chief Executive Board	MTSP	Medium-Term Strategic Plan
CERF	Central Emergency Revolving Fund	NGARA	Network for Natural Gums and Resins in Africa
CCO	Department of Country Focus	NGO	Nongovernmental organizations
CO	Country Office	PHEMAP	Public Health and Emergency Management in Asia and the Pacific
DDG	Deputy Director-General	PHI	Secretariat on Public Health, Innovation and Intellectual Property
DG	Director-General	PHP	Programme Health Partnership
DPM	Director, Programme Management	PUN	Partnerships and UN Reform
DRC	Democratic Republic of the Congo	PSC	Programme Support Costs
DRD	Deputy Regional Director	RCS	Resident Coordinator System
EMRO	WHO Regional Office for the Eastern Mediterranean	RD	Regional Director
EPR	Epidemic and Pandemic Alert and Response	RO	Regional Office
ETH	Ethics, Equity, Trade and Human Rights	SEARO	WHO Regional Office for South-East Asia
EURO	WHO Regional Office for Europe	SOPs	Standard Operating Procedures
GATS	General Agreement on Trade in Services	TBT	Technical Barriers to Trade
GAVI	Global Alliance for Vaccines and Immunizations	TMAS	Travel and Meetings Administration System
GFATM	The Global Fund to fight AIDS, Tuberculosis and Malaria	TRIPS	Trade-Related Aspects of Intellectual Property Rights
GHP	Global Health Partnership	UN	United Nations
GMP	Global Malaria Programme	UNCT	United Nations Country Team
GPW	General Programme of Work	UNDAF	United Nations Development Assistance Framework
GSM	Global Management System	UNDG	United Nations Development Group
HAC	Health Action in Crises	UNDP	United Nations Development Programme
HBP	Health as a Bridge for Peace	UNICEF	United Nations Children's Fund
HIV/AIDS	Human Immunodeficiency Virus/Acquired Immune Deficiency Syndrome	WCOs	WHO Country Offices
HQ	Headquarters	WHA	World Health Assembly
HR	Human Resources	WHO	World Health Organization
HSE	Health Security and Environment	WPRO	WHO Regional Office for the Western Pacific
HSS	Health Systems and Services	WR	WHO Representative
HWCO	Head of WHO Country Office	WTO	World Trade Organization
IGWG	Intergovernmental Working Group		
IHP	International Health Partnership		
IHR	International Health Regulations		

► **PART I**
KEY ACTION POINTS

► 4th Global Meeting of Heads of WHO Country Offices
with Director-General and Regional Directors

THE 16 ACTION POINTS

1. Institutionalize the policy dialogue process between Director-General, Regional Directors and the Heads of WHO Country Offices
2. Develop and communicate policy directions on i) partnerships ii) linkages between GPW, MTSP, and CCS iii) alignment with country plans and harmonization with the UNDAF iv) International Trade and Health
3. Develop and communicate policy directions on UN Reform and provide appropriate support to country teams
4. Strengthen country office capacity
5. Ensure the appropriate mix of competencies in country offices linked to the CCS process and through rotation and mobility Strengthen country office capacity
6. Establish need-based training and staff development for HWCs and country teams
7. Guarantee that the existing guidelines for working with country offices are fully implemented.
8. Communicate effectively and share intelligence across the Secretariat on new and emerging issues
9. Improve individual and global performance appraisal systems
10. Support health systems development based on Primary Health Care

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