

Health literacy development for the prevention and control of noncommunicable diseases

Volume 3

Recommended actions





Health literacy development for the prevention and control of noncommunicable diseases

Volume 3

Recommended actions

Health literacy development for the prevention and control of noncommunicable diseases: Volume 3. Recommended actions

(Health literacy development for the prevention and control of noncommunicable diseases. Volume 1. Overview – Volume 2. A globally relevant perspective – Volume 3. Recommended actions – Volume 4. Case studies from WHO National Health Literacy Demonstration Projects)

ISBN 978-92-4-005537-7 (electronic version) ISBN 978-92-4-005538-4 (print version)

© World Health Organization 2022

Some rights reserved. This work is available under the Creative Commons Attribution-NonCommercial-ShareAlike 3.0 IGO licence (CC BY-NC-SA 3.0 IGO; https://creativecommons.org/licenses/by-nc-sa/3.0/igo).

Under the terms of this licence, you may copy, redistribute and adapt the work for non-commercial purposes, provided the work is appropriately cited, as indicated below. In any use of this work, there should be no suggestion that WHO endorses any specific organization, products or services. The use of the WHO logo is not permitted. If you adapt the work, then you must license your work under the same or equivalent Creative Commons licence. If you create a translation of this work, you should add the following disclaimer along with the suggested citation: "This translation was not created by the World Health Organization (WHO). WHO is not responsible for the content or accuracy of this translation. The original English edition shall be the binding and authentic edition".

Any mediation relating to disputes arising under the licence shall be conducted in accordance with the mediation rules of the World Intellectual Property Organization (http://www.wipo.int/amc/en/mediation/rules/).

Suggested citation. Health literacy development for the prevention and control of noncommunicable diseases: Volume 3. Recommended actions. Geneva: World Health Organization; 2022 (Health literacy development for the prevention and control of noncommunicable diseases). Licence: CC BY-NC-SA 3.0 IGO.

Cataloguing-in-Publication (CIP) data. CIP data are available at http://apps.who.int/iris.

Sales, rights and licensing. To purchase WHO publications, see http://apps.who.int/bookorders. To submit requests for commercial use and queries on rights and licensing, see https://www.who.int/copyright.

Third-party materials. If you wish to reuse material from this work that is attributed to a third party, such as tables, figures or images, it is your responsibility to determine whether permission is needed for that reuse and to obtain permission from the copyright holder. The risk of claims resulting from infringement of any third-party-owned component in the work rests solely with the user.

General disclaimers. The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of WHO concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted and dashed lines on maps represent approximate border lines for which there may not yet be full agreement.

The mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by WHO in preference to others of a similar nature that are not mentioned. Errors and omissions excepted, the names of proprietary products are distinguished by initial capital letters.

All reasonable precautions have been taken by WHO to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall WHO be liable for damages arising from its use.

Design and layout by Kasia Geernaert.

Case study illustrations by Mina Teh, Nicki Wragg, and Shivani Tyagi.

Contents

Foreword by the WHO Director-General	vi
Acknowledgements	vii
Abbreviations	>
Key terms and concepts	х
Guide to using this document	xiv

Volume 3

Recommended actions

Introduction		
	on area 1: Prepare for national NCD health literacy lopment and responsiveness	
	Practical activity 3.2A: Establish a health literacy coordination unit	
3.2.1	Action area 1.1: Develop an understanding of health literacy that is contextually appropriate	
	Practical activity 3.2B Translate the concept of health literacy and co-design to a nationally acceptable name	
	Practical activity 3.2C Audit national activities across 10 fields of health literacy policy development and implementation	
3.2.2	Action area 1.2: Measure health literacy to identify and understand differences about who is being left behind	
	3.2.2.1 Measure health literacy responsiveness	
	Practical activity 3.2D Measure health literacy responsiveness	
	3.2.2.2 Measure health literacy of individuals	
	Practical activity 3.2E Undertake targeted or national surveys of health literacy	
3.2.3	Action area 1.3: Integrate health literacy into existing NCD policies and programmes	
	Practical activity 3.2F Review and strengthen NCD policy using health literacy development and responsiveness approaches	
3.2.4	Action area 1.4: Enhance the reach and acceptability of WHO Best Buys and other recommended interventions	
	for the prevention and control of NCDs	
3.2.5	Action area 1.5: Overcome barriers to health literacy development and responsiveness	

Contents

Contents

	ion area 2: Build health literacy responsive lth systems	
3.3.1	Action area 2.1: Build the health literacy-responsive of health organizations	28
3.3.2	Action area 2.2: Co-design health literacy-responsive actions using the Ophelia process	30
3.3.3	Action area 2.3: Choose an appropriate framework to assess organizational health literacy responsiveness	32
	Practical activity 3.3A Explore organizational health literacy responsiveness	34
3.3.4	Action area 2.4: Improve the health literacy responsiveness of health workers	35
3.3.5	Action area 2.5: Incorporate health literacy-responsive practice into health education curricula and continuing professional development	37
	Practical activity 3.3B Training of health-care workers	38
Actio	on area 3: Build community health literacy	39
	Practical activity 3.4A Develop and support the introduction and continuous development of community health workers	41
	Practical activity 3.4B Implement the Action for Healthier Families Toolkit	42
	on area 4: Target priority groups that are not receiversily accessing health information or health care	ing 43
	Practical activity 3.5A Identify and prioritize groups that are being left behind and implement NHLDPs	45
3.5.1	Action area 4.1: People at risk of digital health exclusion	46

Contents

3.6	Action area 5: Integrate health literacy at the national level through to local levels		
	3.6.1	Action area 5.1: Develop a national action plan that integrates Action areas 1 – 4	49
		Practical activity 3.6A Establish NHLDPs	49
		Practical activity 3.6B Establish a health literacy knowledge repository and community of practice	50
	3.6.2	Action area 5.2: Scale up actions that work	51
3.7	Movi	ng global health literacy development forwards	52
	Refe	rences	54

Contents

预览已结束,完整报告链接和二维码如下:

https://www.yunbaogao.cn/report/index/report?reportId=5_31883

